











NORTH CANTON Docket: 1434113 - 06059			Return to Flow...
* These are the 1st 18 documents that should be completed Scanned and sent to the MPOD for review			
Page	Document		
1.	Request/approval to study for discontinuance (03/11/2011)	<input checked="" type="checkbox"/>	
2.	Notice (if appropriate) to Headquarters of suspension	<input checked="" type="checkbox"/>	
3.	Notice (if appropriate) to customers/district personnel of suspension	<input checked="" type="checkbox"/>	
4.	Highway map with community highlighted (03/11/2011)	<input checked="" type="checkbox"/>	
5.	Eviction notice (if appropriate) (03/11/2011)	<input checked="" type="checkbox"/>	
6.	Building inspection report and original photos of building deficiencies (if appropriate) (03/11/2011)	<input checked="" type="checkbox"/>	
7.	Post Office and community photos (04/05/2011)	<input checked="" type="checkbox"/>	
8.	PS Form 150, Postmaster Workload Information (04/05/2011)	<input checked="" type="checkbox"/>	
9.	Worksheet for calculating work service credit (03/11/2011)	<input checked="" type="checkbox"/>	
10.	Window transaction record (04/23/2011)	<input checked="" type="checkbox"/>	
11.	Record of incoming mail (04/23/2011)	<input checked="" type="checkbox"/>	
12.	Record of dispatched mail (04/23/2011)	<input checked="" type="checkbox"/>	
13.	Administrative postmaster/OIC comments (04/09/2011)	<input checked="" type="checkbox"/>	
14.	Inspection Service/local law enforcement vandalism reports (04/06/2011)	<input checked="" type="checkbox"/>	
15.	Post Office fact sheet (06/01/2011)	<input checked="" type="checkbox"/>	
16.	Community fact sheet (06/01/2011)	<input checked="" type="checkbox"/>	
17.	Alternate service options/cost analysis (04/05/2011)	<input checked="" type="checkbox"/>	
18.	Form 4920, Post Office Fact Sheet (06/01/2011)	<input checked="" type="checkbox"/>	
19.	Recommendation and Service Replacement Type (04/22/2011)	<input checked="" type="checkbox"/>	
20.	Questionnaire instruction letter to postmaster/OIC (04/26/2011)	<input checked="" type="checkbox"/>	
21.	Cover letter, questionnaire, and enclosures (03/21/2011)	<input checked="" type="checkbox"/>	
22.	Returned customer questionnaires and Postal Service response letters (03/21/2011)	<input checked="" type="checkbox"/>	
23.	Analysis of questionnaires (04/28/2011)	<input checked="" type="checkbox"/>	
24.	Community meeting roster (04/28/2011)	<input checked="" type="checkbox"/>	
25.	Community meeting analysis (04/28/2011)	<input checked="" type="checkbox"/>	
26.	Community meeting letter (Need to set before questionnaire if not held before) (03/21/2011)	<input checked="" type="checkbox"/>	
27.	Petition and Postal Service response letter (if appropriate) (07/26/2011)	<input checked="" type="checkbox"/>	
28.	Congressional inquiry and Postal Service response letter (if appropriate) (01/01/1900)	<input checked="" type="checkbox"/>	
29.	Proposal checklist (06/01/2011)	<input checked="" type="checkbox"/>	
30.	District notification to Government Affairs (06/06/2011)	<input checked="" type="checkbox"/>	
31.	Instructions to postmaster/OIC to post proposal (06/02/2011)	<input checked="" type="checkbox"/>	
32.	Invitation for comments exhibit (06/06/2011)	<input checked="" type="checkbox"/>	
33.	Proposal exhibit	<input checked="" type="checkbox"/>	
34.	Comment form exhibit (07/06/2011)	<input checked="" type="checkbox"/>	
35.	Instructions for postmaster/OIC to remove proposal (08/07/2011)	<input checked="" type="checkbox"/>	
36.	Round-date stamped proposals and invitations for comments from affected offices (08/11/2011)	<input checked="" type="checkbox"/>	
37.	Notification of taking proposal and comments under internal consideration (08/07/2011)	<input checked="" type="checkbox"/>	
38.	Proposal comments and Postal Service response letters (06/21/2011)	<input checked="" type="checkbox"/>	
39.	Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate) ()	<input checked="" type="checkbox"/>	
40.	Analysis of comments (08/11/2011)	<input checked="" type="checkbox"/>	
41.	Revised proposal (if appropriate) (05/16/2011)	<input checked="" type="checkbox"/>	
42.	Updated PS Form 4920 (if appropriate) (06/01/2011)	<input checked="" type="checkbox"/>	
43.	Certification of record (08/11/2011)	<input checked="" type="checkbox"/>	
44.	Log of Post Office discontinuance actions (08/11/2011)	<input checked="" type="checkbox"/>	

Below is the letters that need to go out and forms to complete for Posting the Final Determination for NORTH CANTON

NORTH CANTON Docket: 1434113 - 06059			
*These are the 1st 18 documents that should be completed Scanned and sent to the MPOD for review			Return to Flow
Page	Document		
41.	Revised proposal (if appropriate) (08/16/2011)	<input checked="" type="checkbox"/>	
42.	Updated PS Form 4920 (if appropriate) (06/01/2011)	<input checked="" type="checkbox"/>	
43.	Certification of record (08/11/2011)	<input checked="" type="checkbox"/>	
44.	Log of Post Office discontinuance actions (08/11/2011)	<input checked="" type="checkbox"/>	
45.	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales (08/12/2011)	<input checked="" type="checkbox"/>	
46.	Headquarters' acknowledgment of receipt of record (08/14/2011)	<input checked="" type="checkbox"/>	
47.	Final determination transmittal letter from Headquarters (08/19/2011)	<input checked="" type="checkbox"/>	
48.	Instruction letter to postmaster/OIC on posting (08/27/2011)	<input checked="" type="checkbox"/>	
49.	Round-date stamped final determination cover sheets (10/05/2011)	<input checked="" type="checkbox"/>	
50.	Postal Bulletin Post Office Change Announcement ()	<input checked="" type="checkbox"/>	
51.	Vice president, Delivery and Retail, instruction letter (08/19/2011)	<input checked="" type="checkbox"/>	

FILE LINK

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03/11/2011

KIMBERLY PETERS
DISTRICT MANAGER
CONNECTICUT VALLEY PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 5th congressional district.

Post Office Name:	NORTH CANTON
Zip+4 Code:	06059-9991
EAS Level:	13
Finance Number:	084998
County:	Hartford
Proposed Admin Office:	CANTON CENTER PO
ADMIN Miles Away:	3.1
Near Office Name:	CANTON CENTER PO
Near Miles Away:	3.1
Number of Customers:	
Post Office Box:	63
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	63
ZIP Code Change:	Yes <input type="checkbox"/> NO <input checked="" type="checkbox"/> ZIP Code

The North Canton Post Office has earned only 1.8 hours in FY '10, not meeting the required minimum hours to operate as an Independent office. In the last few years we have seen a decline in mail volume and revenue due to the changes in how our customers' communicate as well as the addition of multiple alternate mailing options now available. By combining both the retail operation and post office boxes of the North Canton Post Office with another facility we will maintain effective and efficient, if not better customer service.

BEAU LEBOUF
Manager, Post Office Operations

Approval to Study for Discontinuance:

KIMBERLY PETERS
DISTRICT MANAGER
CONNECTICUT VALLEY PFC

03/11/2011

DATE

cc: Area Manager, Public Affairs and Communication



Docket: 1434113

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: NORTH CANTON State: CT Zip Code: 06059
Area: NORTHEAST District: CONNECTICUT VALLEY PFC
Congressional District: 5th County: Hartford
EAS Grade: 13 Finance Number: 084998
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

- There was no Emergency Suspension for this office

Prepared by: Barbara Mastroianni
Title: CONNECTICUT VALLEY PFC Post Office Review Coordinator
Tele No: (860) 524-6495

Date: 04/28/2011
Fax No: (860) 524-6482



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: NORTH CANTON State: CT Zip Code: 06059
Area: NORTHEAST District: CONNECTICUT VALLEY PFC
Congressional District: 5th County: Hartford
EAS Grade: 13 Finance Number: 084998
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no Emergency Suspension for this office

Prepared by: Barbara Mastroianni
Title: CONNECTICUT VALLEY PFC Post Office Review Coordinator
Tele No: (860) 524-6495

Date: 04/28/2011
Fax No: (860) 524-6482



A service of



Post Office™ Locations

[PRINT](#) | [BACK](#)**Post Office™ Locations near 06059**

DOCKET # 1434113-06059
ITEM # 4
PAGE # 1

1**Post Office™****Location - NORTH CANTON**

531 CHERRY BROOK RD

NORTH CANTON, CT

06059-9991

(800) ASK-USPS

(800) 275-8777

(860) 693-2570

0.0 mi

Business Hours

Mon-Fri

8:30am-1:00pm

2:00pm-4:30pm

Sat

8:30am-11:30am

Sun

closed

Services[Passport Application](#)[Services](#)[PO Boxes Online](#)

Service hours may vary. Please check link for business hours.

2**Post Office™****Location - EAST HARTLAND**

23 SOUTH RD

EAST HARTLAND, CT

06027-9998

(800) ASK-USPS

(800) 275-8777

(860) 653-6423

3.1 mi

Business Hours

Mon-Fri

8:00am-1:00pm

3:00pm-5:00pm

Sat

9:00am-12:00pm

Sun

closed

Services[PO Boxes Online](#)

Service hours may vary. Please check link for business hours.

3**Post Office™****Location - RIVERTON**

5 RIVERTON RD

RIVERTON, CT

06065-9998

(800) ASK-USPS

(800) 275-8777

(860) 379-5250

3.8 mi

Business Hours

Mon-Fri

8:00am-12:30pm

2:00pm-4:30pm

Sat

8:00am-12:00pm

Sun

closed

Services[PO Boxes Online](#)

Service hours may vary. Please check link for business hours.

4 Post Office™**Location -
PLEASANT
VALLEY**

105 RIVER RD
BARKHAMSTED, CT
06063-9998
(800) ASK-USPS
(800) 275-8777
(860) 379-2252

4.2 mi

Business Hours

Mon-Fri
8:30am-1:00pm
2:00pm-4:30pm
Sat
8:30am-12:00pm
Sun
closed

Services**PO Boxes Online**

Service hours may vary. Please
check link for business hours.

5 Post Office™**Location - WEST
GRANBY**

250 W GRANBY RD
WEST GRANBY, CT
06090-9998
(800) ASK-USPS
(800) 275-8777
(860) 653-2648

5.5 mi

Business Hours

Mon-Fri
8:30am-12:30pm
2:30pm-5:00pm
Sat
8:30am-12:00pm
Sun
closed

Services**PO Boxes Online**

Service hours may vary. Please
check link for business hours.

People and Business Search Find people and businesses at WhitePages.com**People Search**

Search for a person and
perform a reverse lookup
on phone numbers and
addresses.

Business Search

Search for a business by name or
category nationwide.

Reverse Phone Number

See who is calling you



Eviction Notice

A. Office

Name: NORTH CANTON State: CT Zip Code: 06059
Area: NORTHEAST District: CONNECTICUT VALLEY PFC
Congressional District: 5th County: Hartford
EAS Grade: 13 Finance Number: 084998
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no eviction notice for this office

Prepared by: Barbara Mastroianni
Title: CONNECTICUT VALLEY PFC Post Office Review Coordinator
Tele No: (860) 524-6495

Date: 04/28/2011
Fax No: (860) 524-6482



Building Inspection Report

A. Office

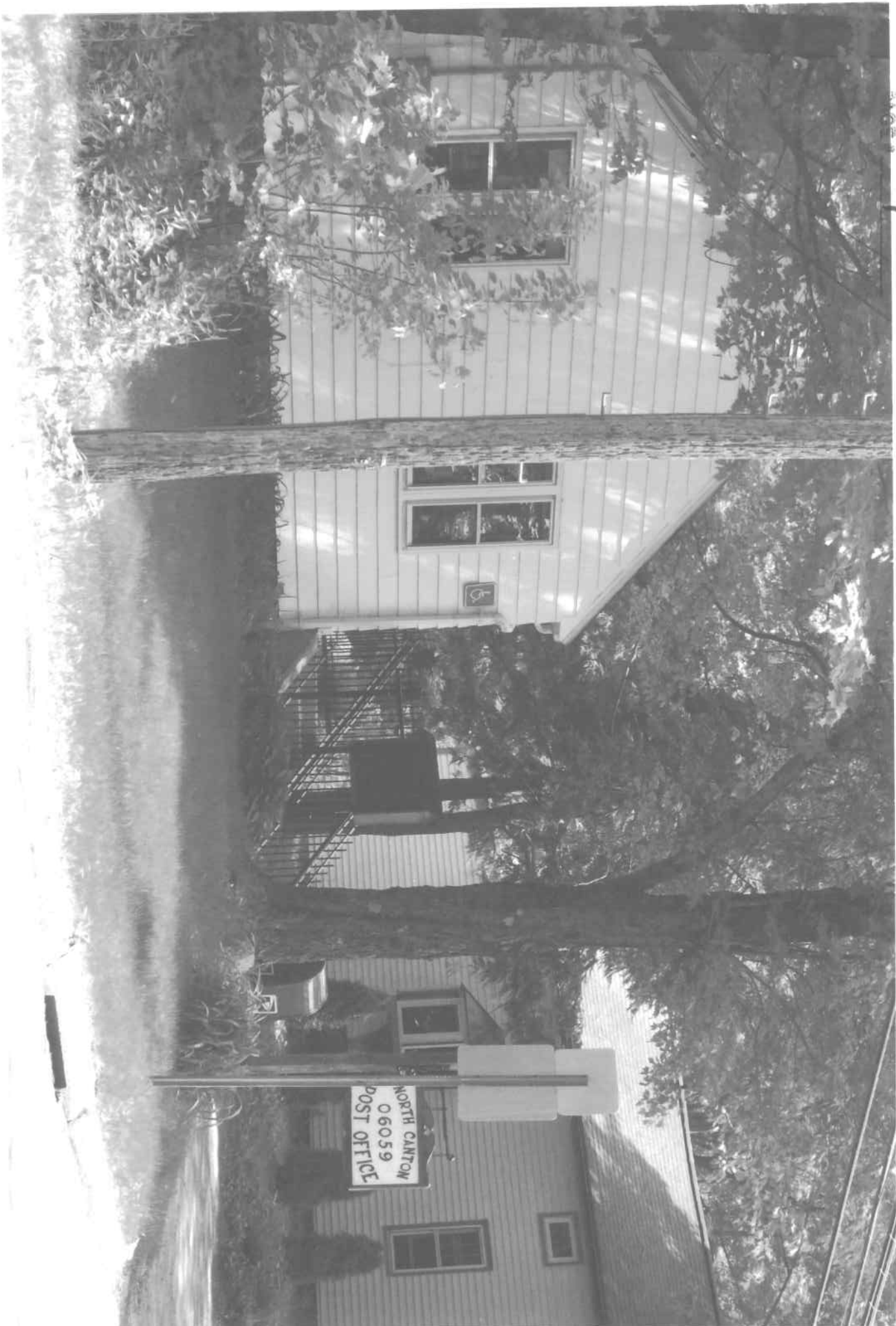
Name: NORTH CANTON State: CT Zip Code: 06059
Area: NORTHEAST District: CONNECTICUT VALLEY PFC
Congressional District: 5th County: Hartford
EAS Grade: 13 Finance Number: 084998
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

- There was no building inspection report nor photos for this office

Prepared by: Barbara Mastroianni
Title: CONNECTICUT VALLEY PFC Post Office Review Coordinator
Tele No: (860) 524-6495

Date: 04/28/2011
Fax No: (860) 524-6482

BUCKET # 1434113 - 06059
ITEM # 7A



BOOKET # 1434113-00055
ITEM # 7a
PAGE # 2



DOCKET # 1434113-06054

ITEM # 7a

PAGE # 3



DOCKET # 14341113 - 06059

ITEM # 76

PAGE # 4



DOCKET # 1434113-06059
ITEM # 7c

DATE # 5



DOCKET # 1434113 - 06059
ITEM # 7a



PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code NORTH CANTON, CT 06059		Postmaster's Signature G62310	Date 03/14/2011
District Office, State & Zip Code CONNECTICUT VALLEY PFC, CT 06101		District Manager's Signature Kimberly Peters	Date 04/05/2011
(Check Box) <input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1. Current Office Level			13
2. Finance Number	(1-6)		084998
3. General Delivery Families Served	(7-9)		0
4. Post Office Boxes/Call Boxes Rented	(10-15)		63
5. Possible City Deliveries	(16-20)		0
6. Administrative Rural Boxes Served	(21-25)		0
7. Intermediate Rural Boxes Served	(26-30)		0
8. Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)		0
9. Administrative Highway Contract/Star Route Boxes Served	(36-39)		0
10. Intermediate Highway Contract/Star Route Boxes Served	(40-43)		0
11. Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)		0
12. Number of Carrier Stations/Branches	(48-49)		0
13. Number of Finance Stations/Branches	(50-51)		0
14. Number of Contract Stations/Branches & Community Post Offices	(52-53)		0
15a. Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)		N
15b. Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)		0
16. Does Office Perform Outgoing Distribution for Other Offices?	(57)		N
17. Does Office Perform Incoming Distribution for Other Offices?	(58)		N
18. Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)		N
19. Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)		N
20. Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)		N
21. Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)		N
22. Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)		N
23. Is Postmaster Lessor for Government Owned Building?	(64)		N
24. Does Office Have MPLSM/SPLSM?	(65)		N
25. Does Office Distribute Food Stamps?	(65)		N

PS Form 150, Postmaster Workload Information

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	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	63	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

Instructions

- Enter current evaluated office level.
- Enter the 0 digit post office finance number.
- Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, *Carrier Route Report*, for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.
- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
 - A contract station is a detached finance unit manned by non-postal employees.
 - A rural station is a post office box delivery unit serviced by a rural carrier.
 - A community post office is a contract unit which provides service in a small community.
- To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation?
- Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and/or star routes?
- Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- Do you have a vehicle maintenance facility under your jurisdiction?
- Do you have an air transfer office under your jurisdiction?
- Do you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: NORTH CANTON

Office Zip+4: 06059 -9991 District: CONNECTICUT VALLEY PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150).....	<u>63</u>	X 1.0	=	<u>63</u>
Possible City Deliveries (Item 5, PS Form 150)	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs				<u>63</u>

Revenue WSCs

First	25 revenue units:	1.00	X	<u>25</u> units	=	<u>25.00</u>
Next	275 revenue units:	0.50	X	<u>75</u> units	=	<u>37.50</u>
Next	700 revenue units:	0.25	X	<u>0</u> units	=	<u>0.00</u>
Next	5000 revenue units:	0.10	X	<u>0</u> units	=	<u>0.00</u>
	Balance of revenue units:	0.01	X	<u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:						<u>62.50</u>

Activity WSCs 63 + Revenue WSCs = 62.50 Base WSCs 125.50 = EAS Grade E

Previous evaluation: EAS grade 13

Effective date of change in service hours: _____ (if appropriate)
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

BARBARA MASTROIANNI

BARBARA.R.MASTROIANNI@USPS.GOV

Printed Name

Signature

CONNECTICUT VALLEY PFC District Review Coordinator

03/11/2011

Title

Date

Window Transaction Survey

Window Transaction Survey	
PO Name: <u>NORTH CANTON</u>	Completed By: <u>G62310</u>
Survey Period: <u>04/09/2011</u> through <u>04/22/2011</u>	

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.188)
Sat - 04/09	6	18	0	4	0	13	7	6
Sun - 04/10	0	0	0	0	0	0	0	0
Mon - 04/11	0	0	0	0	0	0	0	0
Tue - 04/12	19	21	0	2	0	25	3	6
Wed - 04/13	9	14	0	0	0	1	4	8
Thu - 04/14	17	20	0	2	0	18	3	14
Fri - 04/15	16	8	0	9	0	5	0	13
Sat - 04/16	5	2	0	8	0	1	1	8
Sun - 04/17	0	0	0	0	0	0	0	0
Mon - 04/18	9	2	0	0	0	1	0	17
Tue - 04/19	3	17	1	0	0	7	0	10
Wed - 04/20	5	3	0	0	0	0	0	6
Thu - 04/21	1	16	0	7	0	7	0	9
Fri - 04/22	15	7	0	0	0	3	0	11
TOTALS	105	128	1	32	0	81	18	108
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	7.4	12.6	0.2	14.7	0.0	13.2	2.9	11.7
Average Number Daily Transactions:								
43.0				Average Daily Retail Workload in Minutes:				
				62.7				

Survey of Incoming Mail

Survey of Incoming Mail
(Record in Pieces)

Post Office Name and Zip+4 NORTH CANTON 06059 - 9991
Dates Recorded 04/09/2011 through 04/22/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 04/09	158	79	45	90	3	8	0	0
Sun - 04/10	0	0	0	0	0	0	0	0
Mon - 04/11	200	138	79	314	3	6	0	0
Tue - 04/12	180	32	35	68	3	2	0	0
Wed - 04/13	190	22	50	136	3	5	0	0
Thu - 04/14	229	34	40	70	6	4	0	0
Fri - 04/15	175	32	25	63	2	3	0	0
Sat - 04/16	162	35	15	21	2	2	0	0
Sun - 04/17	0	0	0	0	0	0	0	0
Mon - 04/18	120	24	25	146	0	7	0	0
Tue - 04/19	200	73	23	100	3	6	0	0
Wed - 04/20	170	38	25	83	0	3	0	0
Thu - 04/21	75	75	50	180	3	7	0	0
Fri - 04/22	200	75	15	42	3	6	0	0
TOTALS	2,059	657	427	1,313	31	59	0	0
Daily Average	171.6	54.8	35.6	109.4	2.6	4.9	0.0	0.0

Signature of Person Making Count: G62310
Printed Name: G62310
Date: 04/23/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4 NORTH CANTON 06059 - 9991
Dates Recorded 04/09/2011 through 04/22/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 04/09	45	0	2	0	18	0	0	0
Sun - 04/10	0	0	0	0	0	0	0	0
Mon - 04/11	79	0	7	0	7	0	0	0
Tue - 04/12	101	0	7	0	21	1	0	0
Wed - 04/13	56	0	2	0	16	1	0	0
Thu - 04/14	183	0	4	0	17	0	0	0
Fri - 04/15	107	0	4	0	6	2	0	0
Sat - 04/16	47	0	4	0	5	2	0	0
Sun - 04/17	0	0	0	0	0	0	0	0
Mon - 04/18	110	0	1	0	6	0	0	0
Tue - 04/19	57	0	3	0	15	0	0	0
Wed - 04/20	37	0	3	0	5	0	0	0
Thu - 04/21	41	0	4	0	9	0	0	0
Fri - 04/22	69	0	1	0	8	5	0	0
TOTALS	932	0	42	0	133	11	0	0
Daily Average	77.7	0.0	3.5	0.0	11.1	0.9	0.0	0.0

Signature of Person Making Count: G62310
Printed Name: G62310
Date: 04/23/11



04/09/2011

OIC/POSTMASTER

SUBJECT: NORTH CANTON Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the NORTH CANTON Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the NORTH CANTON Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to BARBARA MASTROIANNI by 04/23/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>63</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>63</u>

If you have any comments on alternate means of providing services to the NORTH CANTON customers, please provide them below:

BARBARA MASTROIANNI
Post Office Review Coordinator

Comments:

cc: Official Record



04/06/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the NORTH CANTON Post Office, 06059 - 9991, located in Hartford County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

BARBARA MASTROIANNI
Post Office Review Coordinator
CONNECTICUT VALLEY PFC

NBR records of mail theft or vandalism: 1

Comments/Findings:

cc: Official Record



04/07/2011

Colonel Christopher Arciero, Chief of Police
45 River Road
Collinsville CT 06019

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the NORTH CANTON Post Office, 06059 - 9991, located in Hartford County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

BARBARA MASTROIANNI
Post Office Review Coordinator
CONNECTICUT VALLEY PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

4/5/11

Post Office Survey Sheet

Post Office Name	<u>NORTH CANTON</u>	ZIP+4	<u>06059-9991</u>
Congressional District	<u>5th</u>	Date	<u>06/01/2011</u>

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

NONE

2. Is the facility accessible to persons with disabilities? ☒ Yes ☐ No

3. Lease terms? 30-day cancellation clause? 90 DAY WRITTEN NOTICE

4. Are suitable alternate quarters available for an independent Post Office? If so, where?

UNKNOWN

5. List potential CPO sites.

UNKNOWN

6. Are there any postage meter customers or permit mailers? ☒ Yes ☐ No

If yes, please identify them by name and address.

NORTH CANTON VOLUNTEER FIRE ASSOCIATION 540 CHERRY BROOK RD CANTON CT 06019 PERMIT #2 NORTH CANTON UNITED METHODIST CHURCH PO BOX 311 NORTH CANTON CT 06059 PERMIT #1 LEAGUE OF WOMEN VOTERS OF CANTON PO BOX 936 CANTON CT 06019 PERMIT #4

7. Which career and noncareer employees will be affected and what accommodations will be made for them?

N/A

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

MAIL ARRIVAL 8:00AM DISPATCH 5PM BY HIGHWAY CONTRACTOR UNKOWN IF COLLECTION BOX WILL BE RETAINED OR LOCKED POUCH UTILIZED.

How many Post Office boxes are installed? 108

How many Post Office boxes are used? 63

What are the window service hours? 8:30am - 4:30pm, with an hour lunch from 1:00pm - 2:00pm M-F

8:30am - 11:30am S

What are the lobby hours? 8:00am - 5:00pm M-F

8:00am - 12:00pm S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.

NO

Post Office Survey Sheet*(continued)*

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)?	
	NONE	
11.	List potential CBU/parcel lockers sites and distances from present Post Office site.	
	N/A	
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated?	
	NONE	
13.	Rural delivery/HCR delivery.	
	a. What is current evaluation?	0
	b. Will this change result in the route being overburdened?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	If so, what accommodations will be made to adjust the route?	
	c. How many boxes and miles will be added to the route?	0, box 0.00 Miles
	d. What would be the additional annual expense if the route is increased?	0
	e. What is the one-time cost of CBU/parcel locker installation (if appropriate)?	0
	f. At what time of the day does the carrier begin delivery to the community?	0
	Will this delivery time be affected if the office is discontinued? (Y or N)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	If so, how?	0
14.	Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? <input type="checkbox"/> More <input checked="" type="checkbox"/> Same <input type="checkbox"/> Less	

Community Survey Sheet

Community Survey Sheet

Post Office Name	<u>NORTH CANTON</u>	ZIP+4	<u>06059-9991</u>
Congressional District	<u>5th</u>	Date	<u>06/01/2011</u>

1. Incorporated? ☐ Yes ☒ No
Local government provided by: Canton town hall
Police protection provided by: Canton police
Fire protection provided by: _____
School location: _____
2. What population growth is expected? (Please document your source)
0 for N Canton, 0.91% for Canton 06019
3. What residential, commercial, or business growth is expected? (Please document your source)
Not zoned for commercial or business, maybe 10 new homes within next year. source: planning and zoning, Canton CT
History. (Are there any special historical events related to the community?
Are there any special community events to consider?
4. Is the Post Office facility a state or national historic landmark (see ASM 515.23)?
Check with the field real estate office when verification is needed.)
No special historical events in town, building is not landmark. source: chamber of commerce Canton ct
5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?
retirees, commuters, and self-employed
6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center).
Do employees of the office offer assistance to senior citizens and handicapped)?
What provisions can be made for these services if the Post Office is discontinued?
Public bulletin board, Pass port application acceptance facility

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MCDC Demographic Profile 3, 2000 Census
NORTH CANTON, CT, 06059

Usage Notes

Subject	Number	Percent	SF3 Table
1. Population Basics			
Universe: Total Population			
Total Persons (Sample Est)	929		P1
Unweighted Sample Count of Persons	160		P2
Total Persons (100% Count)	1,013		P3
Pct Persons Sampled	15.8		P4
Urban Population	0	0.0	P5
In Urbanized Areas	0	0.0	
In Urban Clusters	0	0.0	
Rural Population	929	100.0	
Persons on Farms	35	3.8	
Persons Per Sq Mile	78.0		
2. Age			
Universe: Total Population			
Under 5	32	3.4	P8
Age 5 to 9	74	8.0	
10 to 14	43	4.6	
15 to 17	35	3.8	
18 to 19	0	0.0	
20 to 24	42	4.5	
25 to 34	63	6.8	
35 to 44	186	20.0	
45 to 54	182	19.6	
55 to 59	115	12.4	
60 to 64	40	4.3	
65 to 74	80	8.6	
75 to 84	29	3.1	
Over 85	8	0.9	
Under 18	184	19.8	
Over 18	745	80.2	
18 to 64	628	67.6	
Over 21	735	79.1	
Over 62	133	14.3	
Over 65	117	12.6	
3. Race and Hispanic			
Universe: Total Population			
White alone	921	99.1	P6
Black alone	8	0.9	
Amer Indian Alaska Native alone	0	0.0	
Asian alone	0	0.0	
Hawaiian and Other Pac Islander			

Subject	Number	Percent	SF3 Table
16. Employment Status			
Universe: Persons over 16			
Over 16 Yrs of Age	774	83.3	P43
Civilian Labor Force	576	74.4	
Unemployed Persons	17	3.0	
Civ. Labor Force, Female	258	44.8	
Unemployed Females	11	4.3	
Over 16 Not in Labor Force	198	25.6	
Married Couples who Both Work	198	72.8	P48
Married Couples, One Worker	69	25.4	
17. Work Force by Industry			
Universe: Employed Civilian Labor Force			
Employed Persons in CLF	559	97.0	P49
Employed in Manufacturing	63	11.3	
Employed in Retail Trade	101	18.1	
Employed in Education	70	12.5	
Employed in Health Care & Social Assistance	76	13.6	
Employed in Other Industries	249	44.5	
Unemployed Persons in CLF	17	3.0	
18. Work Force by Occupation			
Universe: Employed Persons in CLF			
Management, professional & related occupations	279	49.9	P50
Service occupations	35	6.3	
Sales and Office occupations	146	26.1	
Farming, Fishing & Forestry occupations	0	0.0	
Construction, extractions & maintenance occupations	37	6.6	
Production, Transportation + material moving occupations	62	11.1	
19. Household Income in 1999			
Universe: Households			
Total Households	387		P52
Less than \$10,000	0	0.0	
\$10,000 to \$14,999	8	2.1	
\$15,000 to \$24,999	26	6.7	
\$25,000 to \$34,999	7	1.8	
\$35,000 to \$49,999	63	16.3	
\$50,000 to \$74,999	65	16.8	
\$75,000 to \$99,999	73	18.9	
\$100,000 to \$149,999	115	29.7	

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Subject	Number	Percent	SF3 Table
alone	0	0.0	
Other race alone	0	0.0	
Two or More Races	0	0.0	
Hispanic	5	0.5	P7
White Alone Not Hispanic	916	98.6	
Minority Pop	13	1.4	
4. Relationship of Persons in Households			
Universe: Persons in Households			
Persons in Households	929	100.0	P9
Householder	387	41.7	
Spouse	256	27.6	
Child of Householder	227	24.4	
Other Relative	22	2.4	
NonRelative	5	0.5	
5. Households by Type			
Universe: Households			
Total Households	387		P10
Families	284	73.4	
Married Couples	272	70.3	
Married Couples w Own Children < 18	82	21.2	
Single Parent Families	6	1.6	
Single Mothers	0	0.0	
Other Families	6	1.6	
Non-Family HHs	103	26.6	
Persons Living Alone	74	19.1	
6. Marital Status			
Universe: Persons Over 15			
Over 15 Yrs of Age	780	84.0	P18
Never Married	154	19.7	
Now Married Not Separated	551	70.6	
Separated	7	0.9	
Widowed	25	3.2	
Divorced	43	5.5	
7. Language Spoken at Home			
Universe: Persons Over 5			
Over 5 Yrs of Age	897	96.6	P19
Speak English Only	857	95.5	
Speak Eng less than very well	8	0.9	
Do Not Speak English	0	0.0	
8. Foreign Born Persons			
Universe: Foreign Born Persons			
Foreign Born, exc native	32	3.4	P21
Naturalized US Citizen	7	0.8	
Not a Citizen	25	2.7	
Foreign Born Entered US in 1990 or Later	0	0.0	P22

Subject	Number	Percent	SF3 Table
\$150,000 to \$199,999	13	3.4	
\$200,000 or more	17	4.4	
Median HH Income	82,910		P53
Average Household Income	90,343		P54
HHs W Income < \$200,000	370	95.6	
Avg HH Income of HHs < \$200k	79,568		
Avg HH Income of HHs \$200k or more	324,847		
20. Income Percentages by Source			
Universe: Households			
Aggregate Income in 1999	\$34,962,700		
Pct Wage or Salary Income	77.9		P68
Pct Soc Security Income	3.6		P71
Pct SSI Income	0.1		P72
Pct Public Assistance Income	0.0		P73
Pct Retirement Income	8.4		P74
21. Other Income Measures			
Universe: Families or Persons			
Median Family Income	91,062		P77
Average Family Income	101,435		P78
Per Capita Income	37,244		P82
Males 16+ with Earnings in 1999	348		
Avg Earnings of Males with Earnings	\$53,388		P84 P86
Females 16+ with Earnings in 1999	287		P84
Avg Earnings of Females with Earnings	\$34,748		P84 P86
22. Poverty			
Universe: Persons for whom poverty status is determined			
Persons for whom poverty status determined	929	100.0	P87
Poor Persons	5	0.5	
Persons below 50% of poverty level	0	0.0	P88
Persons below 185% of poverty level	41	4.4	
Persons Between 100 & 200% of poverty level	48	5.2	
Mean Poverty Ratio	2.917		
Poor Persons in Families	5	0.6	P89
Families Below Poverty	0	0.0	P92
Non Family Households Below Poverty	0	0.0	
23. Miscellaneous Population			
Universe: Total Population			
Female	477	51.3	P8
Group Quarters Population	0	0.0	P9
Institutionalized Population	0	0.0	
Grandparents Caring for Own			

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Subject	Number	Percent	SF3 Table
Born in Europe	15	46.9	PCT19
Born in Asia	0	0.0	
Born in Latin America	5	15.6	
Born in Mexico	0	0.0	
Born somewhere else	12	37.5	
9. Residence in 1995			
Universe: Persons Over 5			
Lived in Same House 5 Yrs Ago	647	72.1	P24
Lived in Same County 5 Yrs Ago	775	86.4	
Lived in Same State 5 Yrs Ago	847	94.4	
10. Place of Work			
Universe: Workers over 16			
Workers 16 and Over	559		P26
Work in County of Residence	210	37.6	
Workers Living in a Place	0	0.0	P27
Work in Place of Residence	0		
11. Commuting			
Universe: Workers over 16			
Drive Alone to Work	477	85.3	P30
Carpool	68	12.2	
Public Transportation or Taxi to Work	0	0.0	
Cycle or Walk to Work	0	0.0	
Work at Home	14	2.5	
Mean Travel Time to Work	27.6		P32 P33
12. School Enrollment			
Universe: Persons Over 3			
Over 3 Yrs of Age	914	98.4	P36
Enrolled in grades K-12	138	15.1	
Enrolled in Private Schools K-12	13	9.4	
Enrolled in College	35	3.8	
13. Educational Attainment			
Universe: Persons Over 25			
Over 25 Yrs of Age	703	75.7	P37
Less Than 9th Grade	8	1.1	
9th thru 12th grade, No Diploma	35	5.0	
High School Grad or GED	174	24.8	
Did Not Attend College	217	30.9	
Some College, no degree	233	33.1	
Bachelors	164	23.3	
Masters	66	9.4	
Prof School Degree or PhD	23	3.3	
Graduate or Professional Degree	89	12.7	
14. Veteran and Armed Forces Status			
Universe: Persons Over 18			
Over 18 Yrs of Age	745	80.2	P39
Currently in Armed Forces	0	0.0	

Subject	Number	Percent	SF3 Table
Grandchildren	0	0.0	PCT8
24. Housing Unit Basics			
Universe: Total Housing Units			
Total Housing Units	404		H1
Unweighted Sample HU Count	62		H2
Total Housing Units (100% Count)	392		H3
Est Occupied Housing Units (100% Count)	381		
Est Vacant Housing Units (100% Count)	11		
Pct of Occupied HUs in Sample	16.0		
Pct of Vacant HUs in Sample	9.1		
Urban Housing Units	0	0.0	H5
Rural Housing Units	404	100.0	
Occupied Housing Units	375	92.8	H6
Owner occupied units	343	91.5	H7
Renter occupied units	32	8.5	
Vacant Housing Units	29	7.2	
25. Selected Housing Characteristics			
Universe: Occupied housing units			
With 1.5+ persons per room	0	0.0	H20
Lacking complete plumbing facilities	0	0.0	H22
Lacking telephone service	0	0.0	H43
No vehicles available	7	1.9	H44
Average Household Size	2.48		H18
Moved in last 5 Yrs	105	28.0	H38
Median Year Moved In	1988		H39
26. Units in Structure			
Universe: Housing Units			
Single Family Units	386	95.5	H30
2 to 4 Units	18	4.5	
5 to 19 Units	0	0.0	
In Buildings with 20+ Units	0	0.0	
Mobile Homes	0	0.0	
Boat, RV, Van, etc.	0	0.0	
27. Age of Structure			
Universe: Housing Units			
Units < 5 Yrs Old	32	7.9	H34
Units > 50 Yrs Old	108	26.7	
Units Built Before 1940	66	16.3	
Average Age of Units	36.3		
28. Gross Rents			
Universe: Specified Renter Occupied Units			
Units Paying Cash Rent	18	56.3	H62
Cash Rent < \$300	0	0.0	
Rent \$300 to \$599	12	66.7	

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PAGE #	Subject	Number	Percent	SF3 Table
	Civilian Population > 18	745	100.0	
	Veteran	115	15.4	
15. Disability				
Universe: Civilian Non-Institutionalized Persons				
	Civilian Non-Inst Pop Over 5	897		P42
	Persons With 1 or more disabilities	141	15.7	
	Civilian Non-Inst. Pop Over 65	117		
	Persons Over 65 With a Disability	58	49.6	
	Civilian Non-Inst. Pop 16-64	657		
	Persons 16-64 with a Work Disability	37	5.6	P41

Subject	Number	Percent	SF3 Table
Rent \$600 to \$999	6	33.3	
Rent \$1000 or more	0	0.0	
Median Gross Rent	\$488		H63
Average Gross Rent	\$517		H64
No Cash Rent	14	43.8	
29. Housing Values			
Universe: Specified Owner Occupied Housing Units			
House Value < \$50,000	0	0.0	H74
Value \$50,000 to \$99,999	0	0.0	
Value \$100,000 to \$149,999	78	25.4	
Value \$150,000 to \$199,999	81	26.4	
Value \$200,000 to \$299,999	106	34.5	
Value \$300,000 to \$499,999	36	11.7	
Value \$500,000 to \$999,999	6	2.0	
Value \$1 million or more	0	0.0	
Median House Value	\$196,600		H76
Average House Value	\$218,770		H78 H14

[Related Applications](#) | [Updated profiles \(ACS\)](#) | [Extract Data via Dexter](#) | [Complete metadata\(pdf\)](#) | [SF3 Definitions \(pdf\)](#)

Report by the [Office of Social and Economic Data Analysis](#), Univ. of Missouri Outreach & Extension
Under a contract with the [Missouri Census Data Center](#)
SOURCE: U.S. Bureau of the Census, Summary File 3, 2000 Decennial Census

Generated on 01JUN11 using dp3_2k.sas, Rev. 5/11/2010 2:03:04 PM
Address questions and comments to blodgett@umsystem.edu

This request took 0.86 seconds of real time (v9.2 build 1495).

Highway Contract Route Cost Analysis Form

Highway Contract Route Estimated Cost for Alternative Service

Office Name: NORTH CANTON

Office Zip+4: 06059 -9991

District: CONNECTICUT VALLEY PFC

1. Enter the number of additional
boxes to be added to the route 0 x 3.64 hours per year 0.00

2. Enter the number of additional
miles to be added to the route 0.00 x 10.40 hours per year 0.00

Total time added to the route 0.00

3. Enter the HCR hourly rate
(Contact Area Manager, Purchasing/Contracting
Officer) 0.00

Total additional compensation (HCR hourly rate x total time added to the route) 0.00

Rural Route Cost Analysis Form

Docket: 1434113 - 06059

Item Nbr: 17

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Rural Route Carrier Estimated Cost for Alternative Replacement Service

Office Name: NORTH CANTON
Office Zip+4: 06059 -9991 District: CONNECTICUT VALLEY PFC

1. Enter the number of additional boxes to be added to the rural route 0

2. Enter the number of additional miles to be added to the route 0.00
Enter the volume factor 0.00

Total (additional boxes x volume factor) 0.00

3. Enter the number of additional boxes to be added to the rural route 0
Centralized boxes 0.00 x 1.00 Min 0.00
Regular L route boxes 0.00 x 1.82 Min 0.00
Regular Non-L route boxes 0.00 x 2.00 Min 0.00

Total additional box allowance 0.00

4. Enter the number of additional daily miles to be added to the rural route 0.00 x 12 Mileage Standard 0.00

Total additional minutes per week
(miles carried to two decimal places) 0.00

5. Total additional annual minutes (additional minutes per week year) 0.00 x 52 Weeks 0.00

6. Total additional annual hours (additional annual minutes/ 60 minutes per hour) 0.00 / 60 Minutes 0.00

7. Enter the rural cost per hour (see national payroll summary report – rural carrier, consolidated) 0.00

Total Annual Cost (additional annual hours x rural cost per hour) 0.00

8. Enter lock pouch allowance (if applicable) 0.00

Total annual cost for alternate service (annual cost minus lock pouch allowance) 0.00

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 04/06/2011																								
2. Post Office Name NORTH CANTON		3. State and ZIP + 4 Code CT, 06059-9991																										
4. District, Customer Service CONNECTICUT VALLEY PFC	5. Area, Customer Service NORTHEAST	6. County Hartford	7. Congressional District 5th																									
8. Reason for Proposal to Discontinue The North Canton Post Office has earned only 1.8 hours in FY '10, not meeting the required minimum hours to operate as an Independent office. In the last few years we have seen a decline in mail volume and revenue due to the changes in how our customers' communicate as well as the addition of multiple alternate mailing options now available. By combining both the retail operation and post office boxes of the North Canton Post Office with another facility we will maintain effective and efficient, if not better customer service.		9. PO Emergency Suspension (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 01/01/1900 b. <input checked="" type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150)EAS-13 Downgraded from EAS-13 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 0 No of Career- 0 No of Non-Career- 0		a. Time M-F 08:30 - 13:00 - 14:00 - 16:30 Sat 08:30 - 11:30 Total Window Hours Per Week a. Lobby Time M-F 8:00 - 17:00 Sat 8:00 - 12:00 44.00																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 63 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 63 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 43.00		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr><td>a. First-Class</td><td>226</td><td>77</td></tr> <tr><td>b. Newspaper</td><td>145</td><td>3</td></tr> <tr><td>c. Parcel</td><td>7</td><td>12</td></tr> <tr><td>d. Other</td><td>0</td><td>0</td></tr> <tr><td>e. Total</td><td>378</td><td>92</td></tr> <tr><td>f. No. of Postage Meters</td><td></td><td>0</td></tr> <tr><td>g. No. of Permits</td><td></td><td>3</td></tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	226	77	b. Newspaper	145	3	c. Parcel	7	12	d. Other	0	0	e. Total	378	92	f. No. of Postage Meters		0	g. No. of Permits		3
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21. Prepared by																												
Printed Name and Title PO Discontinuance Coordinator Name BARBARA MASTROIANNI		Signature Telephone No. AC () (860) 524-6495		Location HARTFORD, CT																								

DOCKET # 1434113-06059

ITEM # 18

PAGE # 2

CONNECTICUT VALLEY DISTRICT



UNITED STATES
POSTAL SERVICE

June 2, 2011

Memo to Record

Corrections made on hours of operation, postmaster's vacancy, and other pertinent information for PS Form 4920.

A handwritten signature in cursive script, appearing to read "Barbara R. Mastroianni".

Barbara R. Mastroianni
Post Office Review Coordinator

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 06/01/2011																								
2. Post Office Name NORTH CANTON		3. State and ZIP + 4 Code CT, 06059-9991																										
4. District, Customer Service CONNECTICUT VALLEY PFC	5. Area, Customer Service NORTHEAST	6. County Hartford	7. Congressional District 5th																									
8. Reason for Proposal to Discontinue The North Canton Post Office has earned only 1.8 hours in FY '10, not meeting the required minimum hours to operate as an Independent office. In the last few years we have seen a decline in mail volume and revenue due to the changes in how our customers' communicate as well as the addition of multiple alternate mailing options now available. By combining both the retail operation and post office boxes of the North Canton Post Office with another facility we will maintain effective and efficient, if not better customer service.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 03/31/2009 b. <input checked="" type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150) Downgraded from EAS-13 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 0 No of Career- 0 No of Non-Career- 0		a. Time M-F 8:30am - 4:30pm, with an hour lunch from 1:00pm - 2:00pm Sat 8:30am - 11:30am Total Window Hours Per Week a. Lobby Time M-F 8:00am - 5:00pm Sat 8:00am - 12:00pm 38.00																										
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Printed Name and Title BARBARA MASTROIANNI		Signature BARBARA MASTROIANNI		Telephone No. AC () (860) 524-6495																								
PO Discontinuance Coordinator Name BARBARA MASTROIANNI		Location HARTFORD, CT																										



A. Office

Name: NORTH CANTON State: CT Zip Code: 06059
Area: NORTHEAST District: CONNECTICUT VALLEY PFC
Congressional District: 5th County: Hartford
EAS Grade: 13 Finance Number: 084998
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Barbara Mastroianni Date: 04/28/2011
Title: CONNECTICUT VALLEY PFC Post Office Review Coordinator
Tele No: (860) 524-6495 Fax No: (860) 524-6482



04/26/11

OIC/POSTMASTER

SUBJECT: NORTH CANTON Post Office

Enclosed are questionnaires addressed to customers of the NORTH CANTON Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 05/12/11 for further review.

A handwritten signature in cursive script, appearing to read "Barbara Mastroianni".

Barbara Mastroianni
Post Office Review Coordinator
Enclosures

From: Mastroianni, Barbara R - Hartford, CT

Sent: Wednesday, April 06, 2011 2:47 PM

To: Croteau, Ronald P - Lake Pleasant, MA; Leclair, Steven R - Lakeville, CT; Anstett, Janet A - Riverton, CT; Condon, Kathleen R - North Canton, CT; Trudell, Robyn A - Quinebaug, CT

Cc: LeBouef, Beau D - Hartford, CT; Rodriguez, Yvonne I - Springfield, MA; Roy, Tatiana L - Hartford, CT

Subject: Customer Notification

You will be receiving your customer notification for your perspective offices on Thursday, April 7th or Friday, April 8th. Please send me an email confirming you have received this mailing. These envelopes are to be distributed on Saturday April 9, 2011 to both your post office box and/or home delivery customers. The extra surveys are to be placed in your lobbies for any additional retail customers to comment. These additional surveys are to be collected and sent to me in Hartford twice a week.

I will notify the Selectmen for your towns.

Barbara R Mastroianni

Post Office Review Coordinator

CT Valley District

141 Weston St

Hartford CT 06101-9631

Phone: (860) 524-6495

Fax: (860) 524-6282

Southern CT P & DC:

(203) 949-3049

(203) 265-6399

April 2011

Dear Postal Customer,

The Postal Service regularly reviews and evaluates its post office operations in a continuing effort to meet the range of needs for today's postal customer. Retail sales, customer traffic, post office box use, employee complement, service standards, cost savings, parking, customer access, environmental impact, real estate values and the long-term needs of the Postal Service all have a role to play during such reviews.

As the Postal Manager with administrative responsibility in this area, we have identified several issues that merit additional review for your Post Office:

We have not had a permanent Postmaster of North Canton Post Office since February 15, 2010. A review of the business activities of the Post Office revealed that the office workload had declined, due in part to vacant post office boxes. Our review also demonstrates a decrease in daily retail window transactions which is consistent with national trends for declining use of stamps and first class mail, in general.

This suggests that the maintenance of an independent office at North Canton may not be warranted.

We estimate that both retail and post office box could be provided at the East Hartland Post Office, located 3.1 miles away. Hours of service at this office are 8:00 am to 1:00 pm and from 3:00 pm to 5:00 pm on weekdays and 9:00 am to 12:00 pm on Saturday. Post Office box service is available at this location and no address change would be required.

Our studies will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided. I invite you to provide your comments and concerns on the enclosed survey regarding this possible change.

Please return the enclosed questionnaire by April 19, 2011. This information will be helpful as we prepare for an hour long informational session, in your community, to be conducted on April 26, 2011 at 6:30pm at the Grange located at 534 Cherry Brook Road. This will be an important opportunity for us to learn more about how best to provide postal services for the community of North Canton going into the 21st century. Clearly, it is a time of change and we welcome your input in this process.

Sincerely,



Beau LeBouef
Manager, Post Office Operations

North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark **P** for personal use and **B** for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps				
Mailing letters				
Mailing parcels				
Picking up post office box mail				
Buying money orders				
Obtaining special services, including <i>Certified, Registered, Insured, Delivery Confirmation</i>				
Sending Express Mail				

Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No _____

Yes _____

If yes, which offices:

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No _____

Yes _____

If yes, please explain

Do you currently use local businesses near North Canton Post Office?

No _____

Yes _____

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No _____

Yes _____

(Optional -- please print)

Name:

Address:

Phone:

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.



05/12/2011

DANTE & GERALDINE CECON
PO BOX 341
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the North Canton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Canton Center has a sitting postmaster, where as the North Canton Postmaster's position has been vacant for approximately 3 years.

If it is determined that a discontinuance of the North Canton Post Office should be pursued, a formal proposal will be posted in the Canton Center Post Office and North Canton Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in dark ink that reads "Beau Leboeuf".

BEAU LEBOUF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark P for personal use and B for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		✓		
Mailing letters	✓			
Mailing parcels			✓	
Picking up post office box mail	✓			
Buying money orders				✓
Obtaining special services, including <i>Certified, Registered, Insured, Delivery Confirmation</i>			✓	
Sending Express Mail			✓	

Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No ☒

Yes ☐

If yes, which offices:

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road(3.1 miles away) cause you to give up post office box service?

No ☐

Yes ☒

If yes, please explain

way to shop & go to doctors, because we never go there & it is out of our way, North Canton P.O. is the best for us.

Do you currently use local businesses near North Canton Post Office?

No ☒

Yes ☐

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No ☐

Yes ☐

(Optional -- please print)

Name:

DANTE & GERALDINE CECON

Address:

P.O. Box 341

Phone:

860-693-8824

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.

We've been using the North Canton P.O. for
36 years. We have a P.O. BOX for that
many years. To relocate now would be a
major inconvenience. There are days we do
not go out, especially when the weather is bad.
So we just walk to the P.O.

Why not consider closing the Canton Center
office since that is closer to Canton Village
& Collinsville. Up here in North Canton this
is all we have.

You stated in your letter that there would
be no address change at Hartland. How can
we keep the same P.O. number & North Canton, & ?
Please, do not close this office

Thank you.

Dante & Geraldine Ceccon



05/12/2011

RICHARD ZIMMER
PO BOX 371
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the North Canton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the North Canton Post Office should be pursued, a formal proposal will be posted in the Canton Center Post Office and North Canton Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script that reads "Beau Le Bouef".

BEAU LEBOUF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

North Canton Postal Customer Questionnaire

Appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark P for personal use and B for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			X	
Mailing letters		X		
Mailing parcels				
Picking up post office box mail	X			
Buying money orders				
Obtaining special services, including Certified, Registered, Insured, Delivery Confirmation				
Sending Express Mail				

Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No X

Yes _____

If yes, which offices:

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No _____

Yes X

If yes, please explain

you've changed my mailing address already once! Rural Route delivery stinks! Always get wrong mail or missing mail! That's why I got a box!

Do you currently use local businesses near North Canton Post Office?

No _____

Yes _____

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No _____

Yes _____

(Optional -- please print)

Name: Richard Zommer

Address: P.O. Box 371 North Canton 06059

Phone: 860 693 0545

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.



05/12/2011

MR & MRS RAYMOND LEONARD
PO BOX 316
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the North Canton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office. the administrating office would be the Canton Center Post Office.

If it is determined that a discontinuance of the North Canton Post Office should be pursued, a formal proposal will be posted in the Canton Center Post Office and North Canton Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script that reads "Beau LeBouef".

BEAU LEBOUF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

North Canton Postal Customer Questionnaire

Mark the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark P for personal use and B for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			P	
Mailing letters	P			
Mailing parcels			P	
Picking up post office box mail	P			
Buying money orders				P
Obtaining special services, including Certified, Registered, Insured, Delivery Confirmation				P
Sending Express Mail				P

Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No _____

Yes ☒

If yes, which offices: West Simsbury

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No _____

Yes ☒

If yes, please explain

It is seven plus miles oneway -- not 3.1 miles

Do you currently use local businesses near North Canton Post Office?

No ☒

Yes _____

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No _____

Yes _____

(Optional -- please print)

Name: Mr. Raymond
Mrs Patricia Leonard

Address: 555 Cherry Brook Rd, No Canton P.O. Box 316

Phone: 860 693 8514

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.



05/12/2011

DARREN WOOD

11 BRIARWOOD DRIVE
BARKHAMSTED, CT 06063

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the North Canton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office, the administrating office would be the Canton Center Post Office.

If it is determined that a discontinuance of the North Canton Post Office should be pursued, a formal proposal will be posted in the Canton Center Post Office and North Canton Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script that reads "Beau LeBoeuf".

BEAU LEBOUF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark P for personal use and B for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			X	
Mailing letters		X		
Mailing parcels				X
Picking up post office box mail	X			
Buying money orders				X
Obtaining special services, including <i>Certified, Registered, Insured, Delivery Confirmation</i>				X
Sending Express Mail				X

Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No _____

Yes P

If yes, which offices:

West Simsbury, Westough (SH), Hartford

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No _____

Yes X

Further than this!!!

If yes, please explain

NORTH CANTON P.O. TO EAST Hartland is probably about 7 miles in the

Do you currently use local businesses near North Canton Post Office?

No X

Yes _____

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No _____

N/A

Yes _____

Wrong direction. West Simsbury & Canton Center make much more sense.

(Optional -- please print)

Name:

Darren Wood

Address:

11 Briarwood Dr. Barkhamsted CT 06063

Phone:

(860) 738-9264 Home 860 944-3281 cell 860 277-7320 off.

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.



05/12/2011

JEFF & MARY O'NEIL
PO BOX 364
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the North Canton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office, the administrating office would be the Canton Center Post Office.

If it is determined that a discontinuance of the North Canton Post Office should be pursued, a formal proposal will be posted in the Canton Center Post Office and North Canton Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script that reads "Beau LeBouef".

BEAU LEBOUF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark P for personal use and B for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		P		
Mailing letters		P		
Mailing parcels		P		
Picking up post office box mail	P			
Buying money orders				P
Obtaining special services, including <i>Certified, Registered, Insured, Delivery Confirmation</i>			P	
Sending Express Mail				

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Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No ☒ Yes ☐

If yes, which offices:

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No ☐ Yes ☒

If yes, please explain

*Totally different direction!
will use more gas & more time!*

Do you currently use local businesses near North Canton Post Office?

No ☐ Yes ☒

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No ☐ Yes ☒

*VERY BAD FOR!
NOT 3.8 - 8 miles
AWAY!!
WHAT MAP HAVE YOU
LOOKED AT ????*

(Optional -- please print)

Name:

JEFF & MARY O'NEIL

Address:

P.O. BOX 364, NORTH CANTON, CT 06059

Phone:

860-693-0113

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.



05/12/2011

RICHARD & GRETCHEN SWIBOLD

PO BOX 306
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the North Canton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office, the administrating office would be the Canton Center Post Office.

If it is determined that a discontinuance of the North Canton Post Office should be pursued, a formal proposal will be posted in the Canton Center Post Office and North Canton Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script that reads "Beau Leboeuf".

BEAU LEBOUF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark P for personal use and B for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			P	
Mailing letters	P			
Mailing parcels			P	
Picking up post office box mail	P			
Buying money orders				✓
Obtaining special services, including <i>Certified, Registered, Insured, Delivery Confirmation</i>			P	
Sending Express Mail			P	↔

Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No _____

Yes ☒ _____

We go south to Rte 44 or to Simsbury, so...

If yes, which offices:

Canton Center + West Simsbury

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No _____

Yes ☒ _____

It is out of the way,

If yes, please explain

on the way to nowhere.

Do you currently use local businesses near North Canton Post Office?

No ☒ _____

Yes _____

There aren't any!

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No _____

Yes _____

(Optional -- please print)

Name:

Richard + Gretchen Swibold

Address:

PO Box 306 N. Canton Ct 06059

Phone:

860 693 4276

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.



05/12/2011

GRETCHEN L VAN HOOSIER
PO BOX 317
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the North Canton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office, the administrating office would be the Canton Center Post Office.

If it is determined that a discontinuance of the North Canton Post Office should be pursued, a formal proposal will be posted in the Canton Center Post Office and North Canton Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script that reads "Beau LeBouef".

BEAU LEBOUF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark P for personal use and B for business use, as appropriate.

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Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			<input checked="" type="checkbox"/>	
Mailing letters	<input checked="" type="checkbox"/>			
Mailing parcels			<input checked="" type="checkbox"/>	
Picking up post office box mail	<input checked="" type="checkbox"/>			
Buying money orders				<input checked="" type="checkbox"/>
Obtaining special services, including <i>Certified, Registered, Insured, Delivery Confirmation</i>			<input checked="" type="checkbox"/>	
Sending Express Mail			<input checked="" type="checkbox"/>	

Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No ☐

Yes ☒

If yes, which offices:

West Simsbury & Canton Center

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No ☒

Yes ☐

If yes, please explain

It would be a major inconvenience to drive out of the way to East Hartland.

Do you currently use local businesses near North Canton Post Office?

No ☒

these are none

Yes ☐

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No ☐

Yes ☐

(Optional -- please print)

Name:

Address:

Gretchen L. vanHoosier
PO Box 317
North Canton CT 06059

Phone:

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.



05/12/2011

GAIL CHAMPLIN
PO BOX 363
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the North Canton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office, the administrating office would be the Canton Center Post Office.

If it is determined that a discontinuance of the North Canton Post Office should be pursued, a formal proposal will be posted in the Canton Center Post Office and North Canton Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script that reads "Beau LeBoeuf".

BEAU LEBOUF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark P for personal use and B for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			X	
Mailing letters	X			
Mailing parcels			X	
Picking up post office box mail	X			
Buying money orders				X
Obtaining special services, including <i>Certified, Registered, Insured, Delivery Confirmation</i>			X	
Sending Express Mail			X	

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Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No _____

Yes X

If yes, which offices:

West Simsbury + Canton Center

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No X

Yes _____

If yes, please explain

It would be a major inconvenience to drive out of the way to East Hartland

Do you currently use local businesses near North Canton Post Office?

No X there are none Yes _____

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No _____

Yes _____

(Optional -- please print)

Name:

Gail Champlin
10 Shagbark Lane
P.O. Box 363
North Canton, CT 06059

Address:

Phone:

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.



05/12/2011

REV. DR. ELAINE GOLDEN
PO BOX 395
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the North Canton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office, the administrating office would be the Canton Center Post Office.

If it is determined that a discontinuance of the North Canton Post Office should be pursued, a formal proposal will be posted in the Canton Center Post Office and North Canton Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script that reads "Beau Le Bouef".

BEAU LEBOUF
Manager, Post Office Operations
141 Weston St
Hartford, CT. 06101-9631

North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark P for personal use and B for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		<input checked="" type="checkbox"/>		
Mailing letters	<input checked="" type="checkbox"/>			
Mailing parcels			<input checked="" type="checkbox"/>	
Picking up post office box mail	<input checked="" type="checkbox"/>			
Buying money orders			<input checked="" type="checkbox"/>	
Obtaining special services, including <i>Certified, Registered, Insured, Delivery Confirmation</i>			<input checked="" type="checkbox"/>	
Sending Express Mail			<input checked="" type="checkbox"/>	

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Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No ☒ Yes ☐

If yes, which offices:

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No ☐ Yes ☒

If yes, please explain

That P.O. is so out of the way!
To inaccessible! Too much gas, and gas is expensive!

Do you currently use local businesses near North Canton Post Office?

No ☐ Yes ☒

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No ☐ Yes ☒

(Optional -- please print)

Name:

really - do all things in one area serves time & money.

Address:

*Rev. Dr. Elaine Golden D.D. UPF United Nations
PO Box 395 North Canton, CT 06059*

Phone:

860 307-8489 - Pls call if you have questions

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.



05/12/2011

DIANE YEKEL
11 SCOVILLE ROAD
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the North Canton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the North Canton Post Office should be pursued, a formal proposal will be posted in the Canton Center Post Office and North Canton Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script that reads "Beau LeBouef".

BEAU LEBOUF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark P for personal use and B for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters		✓		
Mailing parcels		✓	✓	
Picking up post office box mail	✓			
Buying money orders				✓
Obtaining special services, including <i>Certified, Registered, Insured, Delivery Confirmation</i>				✓
Sending Express Mail				✓

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Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No _____

Yes ✓

If yes, which offices:

Canton Center

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No _____

Yes ✓

If yes, please explain

Never go that way

Do you currently use local businesses near North Canton Post Office?

No ✓

Yes _____

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No ✓

Yes _____

(Optional -- please print)

Name:

Diane Yekel

Address:

11 Scoville Rd

Phone:

860 693 4620

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.

Had box for 39 years.



05/12/2011

CATHERINE BOTARSKI
PO BOX 321
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the North Canton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office, the administrating office would be the Canton Center Post Office.

If it is determined that a discontinuance of the North Canton Post Office should be pursued, a formal proposal will be posted in the Canton Center Post Office and North Canton Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script that reads "Beau LeBouef".

BEAU LEBOUF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark P for personal use and B for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			P	
Mailing letters		P		
Mailing parcels				
Picking up post office box mail	P			
Buying money orders				P
Obtaining special services, including <i>Certified, Registered, Insured, Delivery Confirmation</i>				
Sending Express Mail				

Rarely

P

P

P

Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No ☒

Yes ☐

(I do pass Canton Center, Collinsville, and Unionville, but rarely during business hours.)

If yes, which offices:

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No ☐

Yes ☒

If yes, please explain

The move is in the wrong direction for us and would be very inconvenient.

Do you currently use local businesses near North Canton Post Office?

No ☐

Yes ☒

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No ☐

Yes ☒

(Optional -- please print)

Name:

Catherine A. Batowski

Address:

10 Case St Canton / POB 321 North Canton

Phone:

860.693.6823 860.205.8982 cell

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.

Unfortunately we will be out of town on April 26 + unable to attend the session.



05/12/2011

JOHN RATHBONE
642 CHERRY BROOK ROAD
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the North Canton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the North Canton Post Office should be pursued, a formal proposal will be posted in the Canton Center Post Office and North Canton Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script that reads "Beau LeBouef".

BEAU LEBOUF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark **P** for personal use and **B** for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			X	
Mailing letters	X			
Mailing parcels				
Picking up post office box mail	X			
Buying money orders				
Obtaining special services, including <i>Certified, Registered, Insured, Delivery Confirmation</i>		X		
Sending Express Mail			X	

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Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No _____

Yes X

If yes, which offices:

N. Grandby

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No _____

Yes X

If yes, please explain

it is way out of my way and is in the wrong direction to any business

Do you currently use local businesses near North Canton Post Office?

No _____

Yes X

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No _____

Yes X

(Optional -- please print)

Name:

JOHN BATHBONE

Address:

642 Cherry brook

Phone:

860-693 4754

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.



05/12/2011

MARY L JENNISON
PO BOX 345
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the North Canton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the North Canton Post Office should be pursued, a formal proposal will be posted in the Canton Center Post Office and North Canton Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script that reads "Beau Leboeuf".

BEAU LEBOUF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark P for personal use and B for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			P	
Mailing letters		P		
Mailing parcels		P		
Picking up post office box mail	P			
Buying money orders				X
Obtaining special services, including <i>Certified, Registered, Insured, Delivery Confirmation</i>				
Sending Express Mail				

occasionally
||

Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No ☐

Yes ☒

If yes, which offices:

Canton Center

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No ☐

Yes ☒

If yes, please explain

I never travel in that direction

Do you currently use local businesses near North Canton Post Office?

No ☒

Yes ☐

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No ☒

Yes ☐

(Optional -- please print)

Name:

Mary h. JENNISON

Address:

PO Box 345 N. Canton CT 06059

Phone:

860.693-4087

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.



05/12/2011

ANN PAWLINA

PO BOX 389

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the North Canton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office. the administrating office would be the Canton Center Post Office.

If it is determined that a discontinuance of the North Canton Post Office should be pursued, a formal proposal will be posted in the Canton Center Post Office and North Canton Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script that reads "Beau Le Bouef".

BEAU LEBOUF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark P for personal use and B for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			P	
Mailing letters	P			
Mailing parcels	P			
Picking up post office box mail	P			
Buying money orders				P
Obtaining special services, including <i>Certified, Registered, Insured, Delivery Confirmation</i>	P	P		P
Sending Express Mail	P	P		

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Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No ~~✓~~

Yes ☒

If yes, which offices: West Simsbury, Canton Center

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No _____

Yes ☒

If yes, please explain We use the North Canton office DAILY.
We don't have a mail box on the street. We LOVE to N.C. post office.

Do you currently use local businesses near North Canton Post Office?

No _____

Yes ☒

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No ☒

Yes _____

(Optional -- please print)

Name: ANN PAWLINA

Address: P.O. Box 389, NORTH CANTON

Phone: 860-693-1203

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.

April 15th, 2011

To whom it may concern:

I am writing in response to the questionnaire regarding the possible closure of the North Canton Post Office. The possibility that this could happen is upsetting to me. I've had a post office box in that office since 1979 – 32 years. I've lived several places in Canton, but that post office box has been a constant.

My husband passes the office on his way to and from work; we also pass it when we are heading toward Hartford or south to Rt 44 since it's close to our house. The East Hartland post office is not even a possibility for us. It's far out of the way and we are seldom in that area. Given my husband's working hours, he'd never get to that post office on time after work and it would be too time consuming and out of his way to get there on his way into work. We don't have a mailbox on the road. We live on Rt 179 where a lot of boxes, if not bashed in by teenagers, are taken out by snow plows.

I have MS so am currently not driving and getting to the end of my driveway is, on most days, impossible, so I rely on my husband to get the mail. Because of the difficulties I have with navigation, I seldom make it into stores so rely on the internet for a lot of my purchases, and that requires going to the post office frequently to pick up packages.

Closing the North Canton Post Office would be a real hardship for us and I beg you not to do this. I'm surprised that there has been a decline in window transactions - the office seems to have the same amount of traffic that it's always had.

I agree that this is a time of change. However, that wonderful post office is something that should be left alone. Aside from practicality, it is full of charm and adds to the sense of history in the area, so much of which is being lost to development.

Sincerely,



Ann Pawlina
P.O. Box 389
North Canton, CT 06059



05/12/2011

RUTH HARVEY
PO BOX
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the North Canton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the North Canton Post Office should be pursued, a formal proposal will be posted in the Canton Center Post Office and North Canton Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script that reads "Beau Le Bouef".

BEAU LEBOUF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark P for personal use and B for business use, as appropriate.

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Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			P + B	
Mailing letters		P + B		
Mailing parcels		P + B		
Picking up post office box mail		P + B		
Buying money orders				
Obtaining special services, including <i>Certified, Registered, Insured, Delivery Confirmation</i>			P + B	
Sending Express Mail				

Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No _____

Yes ☒ _____

If yes, which offices:

CT-06020 + 06019

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No _____

Yes ☒ _____

If yes, please explain

I do not want to drive over to E. Hartland - it's totally out of the way + inconvenient!

Do you currently use local businesses near North Canton Post Office?

No ☒ _____

Yes _____

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No _____

Yes _____

(Optional -- please print)

Name:

Ruth Harvey

Address:

Phone:

860-352-2325

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.



05/12/2011

DR. ARNOLD L GOLDMAN
PO BOX 987
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the North Canton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the North Canton Post Office should be pursued, a formal proposal will be posted in the Canton Center Post Office and North Canton Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script that reads "Beau LeBouef".

BEAU LEBOUF
Manager, Post Office Operations
141 Weston St
Hartford, CT. 06101-9631

North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark P for personal use and B for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			B	
Mailing letters		B		
Mailing parcels				B
Picking up post office box mail	B			
Buying money orders			B	B
Obtaining special services, including <i>Certified, Registered, Insured, Delivery Confirmation</i>				B
Sending Express Mail				B

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Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No _____

Yes X

If yes, which offices:

06019

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No _____

Yes X

If yes, please explain

WE WANT TAKE A BOX AT EAST HARTLAND, AT 23 SOUTH RD 06019

Do you currently use local businesses near North Canton Post Office?

No X

Yes _____

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No _____

Yes _____

(Optional -- please print)

Name:

DR. ARNOLD L. GOLDMAN, TREASURER N.C.V.F.A.

Address:

PO BOX 987 CANTON CT 06019

Phone:

860-693-9300

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.



05/12/2011

SANDRA PERNAL
PO BOX 375
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the North Canton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the North Canton Post Office should be pursued, a formal proposal will be posted in the Canton Center Post Office and North Canton Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script that reads "Beau LeBoeuf".

BEAU LEBOUF
Manager, Post Office Operations
141 Weston St
Hartford, CT. 06101-9631

North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark P for personal use and B for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		X P		
Mailing letters		X P		
Mailing parcels			X P	
Picking up post office box mail	X P			
Buying money orders				X
Obtaining special services, including <i>Certified, Registered, Insured, Delivery Confirmation</i>			X B	
Sending Express Mail			X B	

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Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No X

Yes _____

If yes, which offices:

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No _____

Yes X

If yes, please explain

I would rather have it delivered to my house than change post address.

Do you currently use local businesses near North Canton Post Office?

No _____

N/A

Yes _____

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No _____

Yes _____

(Optional -- please print)

Name:

Sandra Pernal

Address:

PO Box 375 N. Canton, CT 06059

Phone:

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.

North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark **P** for personal use and **B** for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			P	
Mailing letters		P		
Mailing parcels				
Picking up post office box mail	P			
Buying money orders				P
Obtaining special services, including <i>Certified, Registered, Insured, Delivery Confirmation</i>				
Sending Express Mail				

OCCASIONALLY

P

P

P

Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No _____

Yes X

If yes, which offices:

CANTON CENTER (3.1 MILES SOUTH)

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No _____

Yes X

If yes, please explain

* EAST HARTLAND IS 7.8 MILES NORTH NOT 3.1 MILES AS STATED
THIS WOULD BE A GREAT INCONVENIENCE. CANTON CENTER
Do you currently use local businesses near North Canton Post Office? IS MORE APPROPRIATE.

No _____

Yes _____

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No _____

Yes _____

(Optional -- please print)

Name:

KENNETH E. BARTOSKI

Address:

10 CASE STREET

Phone:

860-693-6823

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.



05/12/2011

HERBERT RICHARDSON
PO BOX 404
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the North Canton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the North Canton Post Office should be pursued, a formal proposal will be posted in the Canton Center Post Office and North Canton Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script that reads "Beau LeBoeuf".

BEAU LEBOUF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark P for personal use and B for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps	P			
Mailing letters	P			
Mailing parcels	P			
Picking up post office box mail	P			
Buying money orders				
Obtaining special services, including <i>Certified, Registered, Insured, Delivery Confirmation</i>				
Sending Express Mail	P			

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Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No ☒

Yes ☐

If yes, which offices:

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No ☐

Yes ☒

If yes, please explain

Do you currently use local businesses near North Canton Post Office?

No ☐

Yes ☒

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No ☒

Yes ☐

(Optional -- please print)

Name:

HERBERT RICHARDSON

Address:

PO Box 404 N. Canton Ct 06059

Phone:

860 693 8106

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.



05/12/2011

ALLEN T SCHEIDEL
PO BOX 368
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the North Canton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the North Canton Post Office should be pursued, a formal proposal will be posted in the Canton Center Post Office and North Canton Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script that reads "Beau Le Bouef".

BEAU LEBOUF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark **P** for personal use and **B** for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			✓	
Mailing letters		✓		
Mailing parcels		✓		
Picking up post office box mail	✓			
Buying money orders				✓
Obtaining special services, including <i>Certified, Registered, Insured, Delivery Confirmation</i>			✓	
Sending Express Mail				✓

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Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No _____

Yes ✓

If yes, which offices: ~~720~~ 06059 + 06020

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No ✓

Yes _____

If yes, please explain

Do you currently use local businesses near North Canton Post Office?

No _____

Yes ✓

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No _____

Yes ✓

(Optional -- please print)

Name:

ALVIN T. SCHEIDEL

Address:

P.O. Box 369 NORTH CANTON, CT 06019

Phone:

(860) 693-9543

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.



05/12/2011

JOAN & JACK BERHAM
55 CASE STREET
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the North Canton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the North Canton Post Office should be pursued, a formal proposal will be posted in the Canton Center Post Office and North Canton Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script that reads "Beau Le Bouef".

BEAU LEBOUF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark P for personal use and B for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			P	
Mailing letters	P			
Mailing parcels			P	
Picking up post office box mail	P			
Buying money orders				P
Obtaining special services, including <i>Certified, Registered, Insured, Delivery Confirmation</i>			P	
Sending Express Mail			P	

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Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No ☐

Yes ☒

Canton
Collinsville
W. Simsbury

If yes, which offices:

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No ☒

Yes ☐

If yes, please explain

Do you currently use local businesses near North Canton Post Office?

No ☒

Yes ☐

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No ☒ N/A

Yes ☐

(Optional -- please print)

Name:

Joan & Jack Benham

Address:

55 Case St., N. Canton

Phone:

860-693-2500

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.



05/12/2011

JOHN DOWNEY
PO BOX 418
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the North Canton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the North Canton Post Office should be pursued, a formal proposal will be posted in the Canton Center Post Office and North Canton Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script that reads "Beau Le Bouef".

BEAU LEBOUF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark P for personal use and B for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		✓		
Mailing letters	✓			
Mailing parcels				✓
Picking up post office box mail	✓			
Buying money orders			✓	
Obtaining special services, including <i>Certified, Registered, Insured, Delivery Confirmation</i>			✓	
Sending Express Mail				✓

Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No _____ Yes ✓

If yes, which offices: Canton Center

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No _____ Yes ✓

If yes, please explain To Far

Do you currently use local businesses near North Canton Post Office?

No ✓ Yes _____

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No _____ Yes _____

(Optional -- please print)

Name: John Downey

Address: 67 Wright Rd PO Box 418 North Canton

Phone: 860 693 2461

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.



05/12/2011

POSTAL CUSTOMER

PO BOX 305
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the North Canton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the North Canton Post Office should be pursued, a formal proposal will be posted in the Canton Center Post Office and North Canton Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script that reads "Beau LeBouef".

BEAU LEBOUF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark **P** for personal use and **B** for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		✓		
Mailing letters		✓		
Mailing parcels		✓		
Picking up post office box mail		✓		
Buying money orders				
Obtaining special services, including <i>Certified, Registered, Insured, Delivery Confirmation</i>			✓	
Sending Express Mail				

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Page Nbr: 23A

Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No ☒

Yes _____

If yes, which offices:

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No _____

Yes ☒

If yes, please explain

Do you currently use local businesses near North Canton Post Office?

No _____

Yes ☒

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No ☒

Yes _____

(Optional -- please print)

Name:

Address:

PO Box 305 N. Canton 06059

Phone:

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.



05/12/2011

KENNETH KOSTAK

PO BOX 304
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the North Canton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the North Canton Post Office should be pursued, a formal proposal will be posted in the Canton Center Post Office and North Canton Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script that reads "Beau Le Bouef".

BEAU LEBOUF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark P for personal use and B for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		P ✓		
Mailing letters		P ✓		
Mailing parcels			P ✓	
Picking up post office box mail	P ✓			
Buying money orders				
Obtaining special services, including <i>Certified, Registered, Insured, Delivery Confirmation</i>			P ✓	
Sending Express Mail			P ✓	

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Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No _____

Yes ✓

If yes, which offices:

Canton Center

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No _____

Yes ✓

If yes, please explain

Do you currently use local businesses near North Canton Post Office?

No _____

Yes ✓

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No _____

Yes ✓

(Optional -- please print)

Name:

Kenneth Kostak

Address:

P.O. Box 304 North Canton CT 06059 525 Cherrybrook Rd

Phone:

860-693-4031

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.



05/12/2011

HAROLD MULLINS
42 CASE STREET
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the North Canton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the North Canton Post Office should be pursued, a formal proposal will be posted in the Canton Center Post Office and North Canton Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script that reads "Beau Le Bouef".

BEAU LEBOUF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark P for personal use and B for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			P+B	
Mailing letters		P+B		
Mailing parcels		P+B		
Picking up post office box mail				
Buying money orders			B	
Obtaining special services, including <i>Certified, Registered, Insured, Delivery Confirmation</i>			B	
Sending Express Mail		P+B		

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Page Nbr: 25A

Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No _____

Yes ☒ _____

If yes, which offices: CANTON CENTER, COLUMBUS, OH

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No _____

Yes _____

If yes, please explain

Do you currently use local businesses near North Canton Post Office?

No _____

Yes _____

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No _____

Yes _____

(Optional -- please print)

Name:

HAROLD MULLINS

Address:

42 CASE ST., NORTH CANTON, OH

Phone:

860-693-2299

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.



05/12/2011

PHYLLIS WARD

647 CHERRY BROOK ROAD
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the North Canton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the North Canton Post Office should be pursued, a formal proposal will be posted in the Canton Center Post Office and North Canton Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script that reads "Beau Le Bouef".

BEAU LEBOUF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.



05/12/2011

JOANNE D GRACE
PO BOX 396
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the North Canton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the North Canton Post Office should be pursued, a formal proposal will be posted in the Canton Center Post Office and North Canton Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script that reads "Beau Le Bouef".

BEAU LEBOUF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark **P** for personal use and **B** for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			P	
Mailing letters		P		
Mailing parcels			P	
Picking up post office box mail	P			
Buying money orders				P
Obtaining special services, including <i>Certified, Registered, Insured, Delivery Confirmation</i>				
Sending Express Mail				

Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No ☒ Yes ☐

If yes, which offices:

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No ☐ Yes ☒

If yes, please explain

way out of way

Do you currently use local businesses near North Canton Post Office?

No ☒ Yes ☐

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No ☐ Yes ☐

(Optional -- please print)

Name:

Joanne D Grace

Address:

43 Case St.

P.O. Box 396

Phone:

860 4934146

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.



10/05/2011

Reprint for placement purpose

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the North Canton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office, the administrating office would be the Canton Center Post Office.

If it is determined that a discontinuance of the North Canton Post Office should be pursued, a formal proposal will be posted in the Canton Center Post Office and North Canton Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script, appearing to read "Joseph A. Mazzola".

JOSEPH MAZZOLA
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631



August 4, 2011

Memo to the Record

Re: Response letter Item 22, #28

During the response process in CSDC to the questionnaires sent to customers a non-existent response letter was created without an address. The error was caught after all of the responses were mailed out. This MTR was put in it's place.

A handwritten signature in cursive script, appearing to read "Barbara R. Mastroianni".

Barbara R Mastroianni
Post Office Review Coordinator



05/12/2011

JOAN M SPADAFORA
PO BOX 386
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the North Canton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the North Canton Post Office should be pursued, a formal proposal will be posted in the Canton Center Post Office and North Canton Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script that reads "Beau Le Bouef".

BEAU LEBOUF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark P for personal use and B for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			<input checked="" type="checkbox"/>	
Mailing letters P	<input checked="" type="checkbox"/>			
Mailing parcels			As needed	
Picking up post office box mail P	<input checked="" type="checkbox"/>			
Buying money orders			As needed	
Obtaining special services, including Certified, Registered, Insured, Delivery Confirmation			As needed	
Sending Express Mail				

or as needed

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Page Nbr: 2A

Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No ☒ Yes ☐

If yes, which offices:

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No ☐ Yes ☒

If yes, please explain

*I am unable to drive
- Health Aide Picks up Mail when she is assigned to me*

Do you currently use local businesses near North Canton Post Office?

No ☐ Yes ☒

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No ☒ Yes ☐

(Optional -- please print)

Name:

JOAN M. SPADAFORA

Address:

P.O. Box 386
655 Cherry Brook Rd, NORTH CANTON, CT 06059

Phone:

860-693-8132

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.



05/12/2011

GLENN S THOMAS
PO BOX
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the North Canton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office. the administrating office would be the Canton Center Post Office. Several customers have mentioned that the North Canton Post office is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the North Canton Post Office, and we are certain you will find this level of satisfaction at our Canton Center Post Office as well.

If it is determined that a discontinuance of the North Canton Post Office should be pursued, a formal proposal will be posted in the Canton Center Post Office and North Canton Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script that reads "Beau LeBouef".

BEAU LEBOUF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark P for personal use and B for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			P	
Mailing letters		P	P	
Mailing parcels			P	
Picking up post office box mail	P			
Buying money orders				/
Obtaining special services, including <i>Certified, Registered, Insured, Delivery Confirmation</i>			P	
Sending Express Mail			P	

Docket: 434113-06059
Item Nbr: 22
Page Nbr: 20A

Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No _____

Yes X

If yes, which offices:

Avon, CT

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No _____

Yes X

If yes, please explain

Too far away - 16 miles drive round trip

Do you currently use local businesses near North Canton Post Office?

No _____

Yes _____

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No _____

Yes _____

(Optional -- please print)

Name:

GLEN S. THOMAS

Address:

NORTH CANTON, CT

Phone:

860-693-3001

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.

Living close to the North Canton Post Office, I find it very convenient to use and to access my mail. I also use it for all of my special mail delivery items, including when I bring items home from my work. Often other people at my work, knowing that I live close to a post office, would give me their items because of the proximity of the Post Office. Because it is a small office, the staff is always personable and quick, unlike what I find at some of the larger offices that I've have used in the past: the main Canton branch and the Avon office for sure. I have used this office for my family's passports and always recommend it for these services to others.

North Canton has lost a lot of it's history and it would be a shame to lose this office because of the grander scale of the problems of the Postal Service. It's a unique place where on a Saturday morning, and in the afternoons during the week, you can often find people congregating around, checking the community information board or getting up to date with neighbors. The USPS is a service oriented arm of the government and it offers a great job here. Use a larger office and you will see the difference. I agree that the USPS needs to correct it's dangerous financial status, but eliminating this office would seem to me unproductive in the large scale. The larger offices should use these small offices as role models on how to be more competitive with the other delivery services. Closing this office in my opinion would be a mistake.

Thank you for your time

A handwritten signature in cursive script, appearing to read "Glenn Thomas". The signature is written in dark ink and is positioned below the typed name.

Glenn Thomas



05/12/2011

NANCY TRIOU

PO BOX 381
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the North Canton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office, the administrating office would be the Canton Center Post Office. Several customers have mentioned that the North Canton Post office is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the North Canton Post Office, and we are certain you will find this level of satisfaction at our Canton Center Post Office as well.

If it is determined that a discontinuance of the North Canton Post Office should be pursued, a formal proposal will be posted in the Canton Center Post Office and North Canton Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script that reads "Beau LeBouef".

BEAU LEBOUF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark P for personal use and B for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			P	
Mailing letters	P			
Mailing parcels			P	
Picking up post office box mail	P			
Buying money orders				
Obtaining special services, including <i>Certified, Registered, Insured, Delivery Confirmation</i>			P	
Sending Express Mail				

Infrequent

Infrequent

Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No _____

Yes X

If yes, which offices:

Canton Center, West Simsbury

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road(3.1 miles away) cause you to give up post office box service?

No _____

Yes X

If yes, please explain

Do you currently use local businesses near North Canton Post Office?

No _____

Yes _____

There are none

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No _____

Yes _____

(Optional -- please print)

Name:

Nancy Triou

Address:

P O Box 381 North Canton, CT 06059

Phone:

860-693-4552

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.

April 12, 2011

Docket: 434113-06059
Item Nbr: 22
Page Nbr: 318

Dear Mr. LeBouef,

It was with great disappointment that I read your letter regarding the closing of the North Canton Post Office. I have to say that it did not come as a surprise since there has been talk of closing various locations for several years. Clearly, the decision has already been made, but it would have been nice to have asked for input from the postal customers in making that decision, and not after the fact.

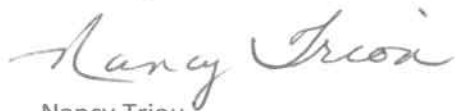
I find several of your reasons for closing our post office to be quite interesting. First, the lack of a Postmaster, was not the responsibility of any of the customers. It was clearly something that could have been addressed, had you chosen to do so. It is also curious to me, how you can cite lack of sales particularly when I assume that the bulk of sales occur during the holiday season. For the last 2 years the North Canton Post Office has not been provided with sufficient holiday stamps to meet the needs of the customers. I always try to do my postal business at our local branch. Last year I waited for almost a week for holiday stamps to arrive, as they had been promised, but they never came. It would appear that there has been some manipulation of the statistics in order to reach the result that you were looking for, namely closing the Post Office completely.

North Canton is a small, tight knit, community. There is no business in the area. Our center is primarily defined by the Post Office and Church. I think that the people who have worked at the Post Office, for as long as I have lived here, have been welcomed into the community and really get to know the customers. That is so unlike the atmosphere in many other Post Offices that I have been to. I too often find long lines and impersonal attitudes from other Post Office employees. The approach far too often seems that they are doing you a favor by waiting on you and providing the services that you require. I do not look forward to that being the type of service that I will have to deal with.

I am also very disappointed with the selection of the East Hartland Post Office as our alternative. I can't imagine that anyone would actually find that convenient, but maybe I'm wrong. I certainly wouldn't go there to get my mail. That choice doesn't make any sense to me unless you are also planning to close the Canton Center Post Office. I do not look forward to having to go through the change of address procedures, but I feel that I do not have an alternative.

I know that this letter will not make a bit of difference in the decision that you have made, but I felt it was important to express my views.

Sincerely,



Nancy Triou

PO Box 381

North Canton, CT 06059



05/12/2011

LEMPI J HARKNESS

PO BOX
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the North Canton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the North Canton Post Office should be pursued, a formal proposal will be posted in the Canton Center Post Office and North Canton Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script that reads "Beau LeBouef".

BEAU LEBOUF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark P for personal use and B for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		P		
Mailing letters		P		
Mailing parcels				
Picking up post office box mail	P		P	
Buying money orders			P	
Obtaining special services, including <i>Certified, Registered, Insured, Delivery Confirmation</i>			P	
Sending Express Mail			P	

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Item Nbr: 22
Page Nbr: 3A

Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No ☐

Yes ☒

If yes, which offices:

1. Canton Center, Conn.

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No ☐

Yes ☒

If yes, please explain

I'm 86 years old - no drivers license
P.O. next door to my home.

Do you currently use local businesses near North Canton Post Office?

No ☒

Yes ☐

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No ☐

Yes ☐

(Optional -- please print)

Name:

Lempi J. Harkness

Address:

533 ~~Cherry~~ Cherry Brook Rd. N. Canton, Ct 06059

Phone:

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.



05/12/2011

MARGARET STIFF
PO BOX 385
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the North Canton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office, the administrating office would be the Canton Center Post Office. Several customers have mentioned that the North Canton Post office is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the North Canton Post Office, and we are certain you will find this level of satisfaction at our Canton Center Post Office as well.

If it is determined that a discontinuance of the North Canton Post Office should be pursued, a formal proposal will be posted in the Canton Center Post Office and North Canton Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script that reads "Beau Le Bouef".

BEAU LEBOUF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark P for personal use and B for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		X		
Mailing letters		X		
Mailing parcels		X		
Picking up post office box mail		X		
Buying money orders				
Obtaining special services, including <i>Certified, Registered, Insured, Delivery Confirmation</i>		X		
Sending Express Mail		X		

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Page Nbr: 3A

Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No _____

Yes X

If yes, which offices:

both Canton Center and Canton Center
1 (see comments)

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No _____

Yes X

If yes, please explain

way too far in the wrong direction entirely

Do you currently use local businesses near North Canton Post Office?

No X

Yes _____

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No _____

Yes _____

(Optional -- please print)

Name:

If there were any local businesses, I would use them
MARGARET STIFF

Address:

P.O. Box 385-
No. Canton, CT.

Phone:

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.

Additional Comments

Re: vacant post office boxes:

So many boxes are in such poor repair that it's almost impossible to open them. I have one of these that I cannot open & have to ask the postmaster to get the mail for me. Many folks wouldn't go to all this trouble, they'd get a mail box ^{placed} near their driveway even if they were concerned about the box's security there.

Relocation to E. Hartland:

This is 8 miles away, not 3 as you wrote.

It is entirely the wrong direction besides. ^{about 8 mi. away} Our connections are with Canton & Canton Center, which is probably 4 miles down Route 179. Either one is superior to E. Hartland.

I would say West Simsbury would be good, however, the road there, Route 509, skirts the edge of the mountain and people avoid using it entirely in bad winter weather.



05/12/2011

JOHN AND HOLY CRANE
PO BOX 301
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the North Canton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office, the administrating office would be the Canton Center Post Office. Several customers have mentioned that the North Canton Post office is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the North Canton Post Office, and we are certain you will find this level of satisfaction at our Canton Center Post Office as well.

If it is determined that a discontinuance of the North Canton Post Office should be pursued, a formal proposal will be posted in the Canton Center Post Office and North Canton Post Office at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script that reads "Beau LeBouef".

BEAU LEBOUF
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

738 Cherry Brook Road

P.O. Box 301

North Canton, CT. 06059-0301

18 April 2011

Beau Le Bouef, Manager, P.O. Operations
Post Office Review Coordinator, Marketing
United States Postal Services

141 Weston Street

Hartford, CT. 06101-9631

Please refer to comments that we made
on your North Canton Postal Customer
Questionnaire.

We have not had a permanent postmaster
of the North Canton Post Office because a
postmaster was not appointed by the
United States Postal Services (U.S.P.S.).
But we have always had a U.S.P.S.
paid person there.

Your questionnaire/survey contains
erroneous information, therefore, you
can reach any valid conclusions. How
much did the U.S.P.S. spend on
this flawed questionnaire and its
invalid results?

Very truly yours,

John D. Crane, Sr.
John D. Crane, Sr.

Holly Crane
Holly R. Crane



18 April 2011

Please refer to attached letter.
North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark P for personal use and B for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never	Annual
Buying stamps			P		
Mailing letters		P			
Mailing parcels			P		
Picking up post office box mail	P				
Buying money orders					P
Obtaining special services, including Certified, Registered, Insured, Delivery Confirmation			P		
Sending Express Mail					P
Sending Priority mail			P		

Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No ☐ Yes ☒

If yes, which offices: Canton Center (06020) usually twice weekly
Canton (06019) usually weekly

If you currently receive post office box service, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No ☒ Yes ☐

If yes, please explain we will not travel north to East Hartland but we will have a box somewhere & do far fewer pick ups.

Do you currently use local businesses near North Canton Post Office?

No ☒ Yes ☐

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No ☐ Yes ☐

Search Google Maps.

(Optional -- please print)

Name:

John J. Crane, Jr. & Hollys R. Crane

Address:

738 Cherry Brook Road
P.O. Box 301

Phone:

(860) 693-2242

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.



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Item Nbr: 22
Page Nbr: 35

June 2, 2011

Memo to Record

There were five (5) surveys that could not receive a response because they did not have any contact information.

Barbara R. Mastroianni
Post Office Review Coordinator

North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark **P** for personal use and **B** for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps				
Mailing letters				
Mailing parcels				
Picking up post office box mail		P		
Buying money orders				
Obtaining special services, including <i>Certified, Registered, Insured, Delivery Confirmation</i>				
Sending Express Mail				

Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No _____

Yes ☒ _____

If yes, which offices:

West Simsbury

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No _____

Yes ☒ _____

If yes, please explain

Do you currently use local businesses near North Canton Post Office?

No ☒ _____

Yes _____

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No _____

Yes _____

(Optional -- please print)

Name: _____

Address: _____

Phone: _____

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.



North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark P for personal use and B for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			B	
Mailing letters			B	
Mailing parcels				✓
Picking up post office box mail		B		
Buying money orders				✓
Obtaining special services, including <i>Certified, Registered, Insured, Delivery Confirmation</i>			B	
Sending Express Mail			B	

Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No ✓

Yes _____

If yes, which offices:

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No _____

Yes ✓

If yes, please explain TOO FAR

Do you currently use local businesses near North Canton Post Office?

No _____

Yes ✓

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No ✓

Yes _____

(Optional -- please print)

Name:

Address:

Phone:

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.



North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark P for personal use and B for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		P		
Mailing letters		P		
Mailing parcels			P	
Picking up post office box mail		P		
Buying money orders				
Obtaining special services, including <i>Certified, Registered, Insured, Delivery Confirmation</i>				
Sending Express Mail				

Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No P

Yes _____

If yes, which offices:

If you **currently receive post office box service**, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No ?

Yes _____

If yes, please explain

Do you currently use local businesses near North Canton Post Office?

No P

Yes _____

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No P

Yes _____

(Optional -- please print)

Name: _____

Address: _____

Phone: _____

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.

WE THINK THAT THE NORTH CANTON P.O.
SHOULD REMAIN OPEN FOR BUSINESS
AS IT HAS FOR SO MANY YEARS.

IT IS CONVENIENT FOR THE COMMUNITY
AND THE PRESENT PERSONNEL ARE
VERY PLEASANT & EFFICIENT.



North Canton Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the North Canton Post Office for each of the following. Please mark P for personal use and B for business use, as appropriate.

Postal Services	Daily	Weekly	Monthly	Never
Buying stamps			Monthly P	
Mailing letters		P		
Mailing parcels			P	
Picking up post office box mail				X
Buying money orders				X
Obtaining special services, including Certified, Registered, Insured, Delivery Confirmation				rarely P
Sending Express Mail				X

Do you pass another Post Office during regular business hours while traveling to or from work, shopping, or for personal needs?

No _____

Yes X

If yes, which offices:

CANTON VILLAGE, CANTON CENTER
COLLINSVILLE, WEST SIMSBURG

If you currently receive post office box service, will the relocation to the East Hartland Post Office located at 23 South Road (3.1 miles away) cause you to give up post office box service?

No _____

Yes _____

If yes, please explain

Do you currently use local businesses near North Canton Post Office?

No X (none nearby!) Yes _____

If yes, would you continue to use them if the North Canton Post Office is discontinued?

No _____

Yes _____

(Optional -- please print)

Name: _____

Address: _____

BUNKER HILL RD, NORTH CANTON

Phone: _____

Please add additional comments on a separate piece of paper and attach it to this form no later than April 19, 2011. Thank you for taking the time to complete this questionnaire.

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the NORTH CANTON Post Office on 03/21/2011. Additionally, during the survey period, questionnaires were available at the NORTH CANTON Post Office to walk-in retail customers.

1. Number of Questionnaires

Total questionnaires distributed	150
Favorable to proposal	0
Unfavorable to proposal	16
Expressing no opinion	20
Total questionnaires received	36

Postal Concerns

The following postal concerns were expressed

1. Concern (No Opinion):
Customers expressed concern for loss of community identity
Response:
You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2. Concern (No Opinion):
Customers stated that the number of miles on the customer notification letter listed the distance from the North Canton Post Office to the East Hartland Post Office. This would be an inconvenience to travel to the East Hartland Post Office
Response:
We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office, the administrating office would be the Canton Center Post Office.
3. Concern (No Opinion):
Customers stated that the number of miles on the customer notification letter listed the distance from the North Canton Post Office to the East Hartland Post Office. This would be an inconvenience to travel to the East Hartland Post Office
Response:
We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office, the administrating office would be the Canton Center Post Office.
4. Concern (No Opinion):
Customers stated that the number of miles on the customer notification letter listed the distance from the North Canton Post Office to the East Hartland Post Office. This would be an inconvenience to travel to the East Hartland Post Office.
Response:
We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office, the administrating office would be the Canton Center Post Office. Several customers have mentioned that the North Canton Post office is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the North Canton Post Office, and we are certain you will find this level of satisfaction at our Canton Center Post Office as well.
5. Concern (No Opinion):
Customers were concerned about senior citizens
Response:
You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBU's. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
6. Concern (No Opinion):
No Concern
Response:
7. Concern (No Opinion):
No Concern - why not close Canton Center
Response:
Canton Center has a sitting postmaster, where as the North Canton Postmaster's position has been vacant for approximately 3 years.
8. Concern (Unfavorable):
Customers stated that the number of miles on the customer notification letter listed the distance from the North Canton Post Office to the East Hartland Post Office. This would be an inconvenience to travel to the East Hartland Post Office
Response:
We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office, the administrating office would be the Canton Center Post Office.
9. Concern (Unfavorable):
Customers stated that the number of miles on the customer notification letter listed the distance from the North Canton Post Office to the East Hartland Post Office. This would be an inconvenience to travel to the East Hartland Post Office
Response:
We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post

Concern (UnFavorable):

10. Customers stated that the number of miles on the customer notification letter listed the distance from the North Canton Post Office to the East Hartland Post Office. This would be an inconvenience to travel to the East Hartland Post Office.

Response:

We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office; the administrating office would be the Canton Center Post Office. Several customers have mentioned that the North Canton Post office is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the North Canton Post Office, and we are certain you will find this level of satisfaction at our Canton Center Post Office as well.

Nonpostal Concerns

The following nonpostal concerns were expressed

Community Meeting Roster

Postal Service Representative (Names and Titles):
Joseph A Mazzola A/Manager Post Office Operations
Karen Kucharczyk Manager Consumer & Industry Contact
Barbara Mastroianni Post Office Review Coordinator

Date: 04/26/2011
Time: 6:30pm

Total Number of Customers Present: 0 45

Place: The Grange 534 Cherry Brook Road

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

[illegible]

Community Meeting Roster

Postal Service Representative (Names and Titles):
Joseph A Mazzola A/Manager Post Office Operations
Karen Kucharczyk Manager Consumer & Industry Contact
Barbara Mastroianni Post Office Review Coordinator

Date: 04/26/2011
Time 6:30pm

Total Number of Customers Present: 0 Place: The Grange 534 Cherry Brook Road

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

[illegible]

Community Meeting Roster

Postal Service Representative (Names and Titles):
 Joseph A Mazzola A/Manager Post Office Operations
 Karen Kucharczyk Manager Consumer & Industry Contact
 Barbara Mastroianni Post Office Review Coordinator

Date: 04/26/2011
 Time: 6:30pm

Total Number of Customers Present: 0 Place: The Grange 534 Cherry Brook Road

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Stephanie Portwell	Congressman Murphy's Office		860-223-8412
Bo Ottmann	4 W Simsbury Rd	06059	860 324 3174
Sandy Trionfini	14 Case St.	06019	860 693 0639
Ken Kostak	PO Box 304 N. Canton	06059	860 693-4031
Hubert Hudson	P.O. Box 406	06059	860-693-4887
Joseph Haged	7 Scott Rd	06069	860 693 2604
Nancy Trionzi	PO Box 381 N. Canton	06059	860-693-4552
WILLIAM BROWN	POB 328 N CANTON	06059	860 693 6198
DAVID K. LEFF	4 The Green, Colmanville	06019	860-693-4875
John Senkewicz	55 Case St	06059	860-693-2500
Joan Benhagen	(P.O. Box 353)	11	" "
Frederick R. Smith	39 Case St.	06019	" 693-8619
J Pernal	11 Avon Rd Avon	06001	860 693 5932
Susan Carr	PO Box 314 Canton	06059	860-693-1650
Diane Plunk	603 Cherry Brook N Canton	06019	860 693 6801
Richard Zimmer	PO Box 321	N Canton 06059	860 693 0545
Fathi Harvey	PO Box 235	N. Canton 06059	860-352-2325
Sandi Pernal	PO Box 375	N Canton 06059	860-693-3001
JOANNE PIERCE	110 CASE ST	CANTON 06019	860 693-1509

Community Meeting Roster

Postal Service Representative (Names and Titles):

Joseph A Mazzola A/Manager Post Office Operations

Karen Kucharczyk Manager Consumer & Industry Contact

Barbara Mastroianni Post Office Review Coordinator

Date: 04/26/2011

Time 6:30pm

Total Number of Customers Present: 0

Place: The Grange 534 Cherry Brook Road

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

[illegible]

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

Concern (UnFavorable):

1. Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

2. Concern (UnFavorable):

Customers felt the post office should remain open since they paid taxes

Response:

You expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

Concern (UnFavorable):

3. Customers stated that the number of miles on the customer notification letter listed the distance from the North Canton Post Office to the East Hartland Post Office.

Response:

We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office. the administrating office would be the Canton Center Post Office.

4. Concern (UnFavorable):

Customers expressed concern about misdelivered mail

Response:

You expressed a concern about misdelivered mail. The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

5. Concern (UnFavorable):

Customers were concerned about senior citizens

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

6. Concern (UnFavorable):

Customers were concerned about the mailboxes being damaged by snowplows

Response:

You expressed a concern about the mailboxes being damaged by snowplows. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows. Also, with the past winter we have had special dispensations can be made to hold mail for an entire season. This would provide customers the opportunity to wait for the seasons to change with the weather and install a new post for your mailbox

Nonpostal Concerns



03/21/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at The Grange 534 Cherry Brook Road on 04/26/2011 from 6:30pm to 8:00pm to answer questions and provide information about our service.

If you have any questions, you may contact Barbara Mastroianni at (860) 524-6495.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Beau LeBoeuf".

BEAU LEBOUF
Manager, Post Office Operations



A. Office

Name: NORTH CANTON State: CT Zip Code: 06059
Area: NORTHEAST District: CONNECTICUT VALLEY PFC
Congressional District: 5th County: Hartford
EAS Grade: 13 Finance Number: 084998
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 27. There was not a petition recieved.

Prepared by: Barbara Mastroianni
Title: CONNECTICUT VALLEY PFC Post Office Review Coordinator
Tele No: (860) 524-6495

Date: 04/28/2011
Fax No: (860) 524-6482

Below would like it to be known that we want the Post Office located at 531 Cherry Brook Rd.
main an open and active Post Office and not to be slated for closure.

Name Michael Gillis
Address 12 Scoville Road
PO Box _____
Town Canton zip 06019

Meeting ☒ yes _____ no _____ will try
PO usage _____ daily ☒ weekly _____ other _____

Name Michael Frazer
Address 14 Scoville Road
PO Box _____
Town Canton zip 06019

Meeting _____ yes _____ no ☒ will try
usage _____ daily _____ weekly ☒ other _____

Name Dave Hutchins
Address 17 Scoville Rd
PO Box _____
Town Canton zip 06019

Meeting _____ yes _____ no _____ will try
PO usage _____ daily _____ weekly _____ other _____

Name Tracy Kennerson
Address 13 Scoville Rd
PO Box _____
Town Canton zip 06019

Meeting _____ yes _____ no _____ will try
PO usage _____ daily _____ weekly _____ other _____

Name STEVE WINOZU
Address 456 CHERRY BROOK RD
PO Box _____
Town CANTON zip 06019

Meeting _____ yes _____ no _____ will try
PO usage _____ daily _____ weekly _____ other _____

Name Kyle King
Address 473 Cherry Brook Rd
PO Box _____
Town Canton zip 06019

Meeting _____ yes _____ no _____ will try
PO usage _____ daily _____ weekly _____ other _____

Name Tamie C King
Address 473 Cherry Brook
PO Box _____
Town Canton zip 06019

Meeting _____ yes _____ no _____ will try
PO usage _____ daily _____ weekly _____ other _____

Name Doris Adams
Address 18 Case No Canton
PO Box _____
Town _____ zip _____

Meeting _____ yes _____ no _____ will try
PO usage _____ daily _____ weekly _____ other _____

We the people signed below would like it to be known that we want the Post Office located at 531 Cherry Brook Rd. North Canton, CT to remain an open and active Post Office and not to be slated for closure.

Name Robert E. Hiler
Address 12 W. Simsbury
PO Box X
Town North Canton zip 06059
Meeting yes X no will try

PO usage daily weekly other

Name Laurie Ferguson
Address 60 Black Bridge Rd
PO Box

Town New Hartford zip 06057

Meeting yes no will try

usage daily weekly other

Name Ruth Hanez
Address 343 Cherry Brook Rd
PO Box 335

Town Canton zip 06019

Meeting yes no will try

PO usage daily weekly other

Name Karen Vancum
Address 9 Wood Ridge Dr

PO Box

Town Barkhamsted zip 06063

Meeting yes no will try

PO usage daily weekly other

Name Hilary Marshall
Address 570 Cherry Brook Rd.
PO Box

Town Canton - CT zip 06019

Meeting yes no will try

PO usage daily weekly other

Name Marshall Porter
Address 516 Cherry Brook Rd

PO Box

Town N. Canton zip 06059

Meeting yes no will try

PO usage daily weekly other

Name Melissa A. Porter
Address 516 Cherry Brook Rd

PO Box

Town N. Canton zip 06059

Meeting yes no will try

PO usage daily weekly other

Name Benee Deltenre
Address 509 Cherry Brook Rd

PO Box

Town Canton zip 06019

Meeting yes no will try

PO usage daily weekly other

We the people signed below would like it to be known that we want the Post Office located at 531 Cherry Brook Rd. North Canton, CT to remain an open and active Post Office and not to be slated for closure.

Name Pamela Sutton Hill
Address 147 Indian Hill
PO Box _____

Town Canton zip 06019
Meeting ____ yes ____ no ____ will try
PO usage ____ daily ____ weekly ____ other

Name Elizabeth Costa
Address 401 Cherry Brook Rd
PO Box _____

Town Canton zip 06019
Meeting ____ yes ☒ no ____ will try
usage ____ daily ☒ weekly ____ other

Name Steve Troop
Address _____
PO Box 403

Town North Canton zip 06059
Meeting ____ yes ____ no ☒ will try
PO usage ____ daily ☒ weekly ____ other

Name Colin Narducci
Address 509 Cherry Brook Road
PO Box _____

Town Canton zip 06019
Meeting ____ yes ____ no ☒ will try
PO usage ____ daily ____ weekly ____ other

Name Anne Marie Pelletier
Address 4 Scoville Road
PO Box _____

Town Canton zip 06019
Meeting ____ yes ☒ no ____ will try
PO usage ____ daily ____ weekly ____ other

Name Michael Roache
Address 503 Cherry Brook
PO Box _____

Town Canton zip 06019
Meeting ____ yes ____ no ____ will try
PO usage ____ daily ____ weekly ____ other

Name Leslie Barnes
Address 501 Cherry Brook Rd
PO Box _____

Town Canton zip 06019
Meeting ____ yes ____ no ☒ will try
PO usage ____ daily ____ weekly ____ other

Name William Bisson
Address 495 Cherry Brook Rd
PO Box _____

Town Canton zip 06019
Meeting ____ yes ____ no ☒ will try
PO usage ____ daily ____ weekly ____ other

We the people signed below would like it to be known that we want the Post Office located at 531 Cherry Brook Rd. North Canton, CT to remain an open and active Post Office and not to be slated for closure.

Name JEFFREY ESPOSITO
Address 170 W. MOUNTAIN RD
PO Box _____

Town N. SIMSBURY zip 06092
Meeting ____ yes ____ no X will try
PO usage ____ daily ____ weekly X other

Name CHRISTINE BROWN
Address 7 STAGBARK LANE
PO Box 402

Town N. CANTON zip 06059
Meeting ____ yes ____ no ✓ will try
PO usage ✓ daily ____ weekly ____ other

Name Healy Barton
Address 636 Cherry Brook Road
PO Box 325

Town North Canton zip 06059
Meeting ✓ yes ____ no ____ will try
PO usage ____ daily ____ weekly ✓ other

Name Randy Kane ^{2-3 times weekly}
Address 505 Cherry Brook Rd.
PO Box _____

Town Canton zip 06019
Meeting ____ yes X no ____ will try
PO usage ____ daily X weekly ____ other

Name HILLYS B CRANE
Address 738 CHERRY BROOK RD
PO Box 301

Town NORTH CANTON zip 06059-0301
Meeting yes ____ no ____ will try
PO usage daily ____ weekly ____ other

Name Crescenzo Mobilia
Address 147 Old North Rd
PO Box _____

Town Berkhamsted zip 06063
Meeting ____ yes ____ no ✓ will try
PO usage ____ daily ____ weekly ✓ other

Name Pamela Pernal
Address 651 W Avon Rd
PO Box _____

Town Avon zip 06001
Meeting ____ yes X no ____ will try
PO usage ____ daily ____ weekly X other

Name Genn Thomas
Address PO Box 355 / 529 Cherry Brook Road
PO Box _____

Town NORTH CANTON zip 06059
Meeting X yes ____ no ____ will try
PO usage X daily ____ weekly ____ other

We the people signed below would like it to be known that we want the Post Office located at 531 Cherry Brook Rd. North Canton, CT to remain an open and active Post Office and not to be slated for closure.

Name Erica Dymduk

Address 27 Lavander Rd

PO Box _____

Town Barthamsted zip 06063

Meeting ☐ yes ☒ no ☐ will try

PO usage ☐ daily ☐ weekly ☒ other

Name Michelle Dubel

Address 14 Wright Rd

PO Box _____

Town Canton zip 06019

Meeting ☐ yes ☐ no ☒ will try

PO usage ☐ daily ☒ weekly ☐ other

Name Gretchen Swibold

Address PO Box 306

PO Box 306

Town N. Canton zip 06059

Meeting ☐ yes ☒ no ☐ will try

PO usage ☒ daily ☐ weekly ☐ other

Name Richard Swibold

Address PO Box 306

PO Box 306

Town N. Canton zip 06059

Meeting ☐ yes ☒ no ☐ will try

PO usage ☒ daily ☐ weekly ☐ other

Name Rui Costa

Address 401 Cherry Brook Rd

PO Box _____

Town Canton zip 06019

Meeting ☐ yes ☐ no ☒ will try

PO usage ☐ daily ☒ weekly ☐ other

Name Ed & Bernie Dalger

Address 89 N. Canton Rd, Barthamsted

PO Box 411

Town N. Canton zip 06059

Meeting ☒ yes ☐ no ☐ will try

PO usage ☒ daily ☐ weekly ☐ other

Name Anthony Polivito

Address 11 Brook Ridge Dr

PO Box _____

Town Canton zip 06019

Meeting ☐ yes ☐ no ☐ will try

PO usage ☐ daily ☐ weekly ☐ other

Name Carol Grenier

Address 9 Seagull Dr

PO Box _____

Town Barthamsted zip 06063

Meeting ☐ yes ☐ no ☒ will try

PO usage ☐ daily ☒ weekly ☐ other

We the people signed below would like it to be known that we want the Post Office located at 531 Cherry Brook Rd. North Canton, CT to remain an open and active Post Office and not to be slated for closure.

Name William LeGeet
Address 366 East Hartford Rd
PO Box _____
Town Barkhamsted zip 06063

Meeting ☐ yes ☒ no ☐ will try
PO usage ☐ daily ☐ weekly ☒ other

Name Joanne Grace
Address 43 Case St
PO Box 394

Town N Canton zip 06059

Meeting ☐ yes ☐ no ☒ will try

PO usage ☒ daily ☐ weekly ☐ other

Name Raymond Leonard
Address 555 Cherrybrook Rd.
PO Box 316

Town N. Canton zip 06059

Meeting ☐ yes ☐ no ☒ will try

PO usage ☒ daily ☐ weekly ☐ other

Name Ruth Frohloff
Address Route 219
PO Box 555

Town N Canton zip 06059

Meeting ☐ yes ☐ no ☒ will try

PO usage ☐ daily ☒ weekly ☐ other

Name Melinda Rathbone
Address 638 Cherry Brook
PO Box 642

Town N Canton zip 06059

Meeting ☒ yes ☐ no ☐ will try

PO usage ☒ daily ☐ weekly ☐ other

Name Richard Zimmer
Address _____
PO Box 371

Town N. Canton zip 06059

Meeting ☒ yes ☐ no ☐ will try

PO usage ☒ daily ☐ weekly ☐ other

Name Elizabeth Adonis
Address W. Hartford CT
PO Box 417

Town N. Canton zip 06059

Meeting ☐ yes ☐ no ☐ will try

PO usage ☐ daily ☐ weekly ☐ other

Name John Benjamin
Address 55 Case St
PO Box 353

Town N. Canton zip 06059

Meeting ☐ yes ☐ no ☒ will try

PO usage ☒ daily ☐ weekly ☐ other

We the people signed below would like it to be known that we want the Post Office located at 531 Cherry Brook Rd. North Canton, CT to remain an open and active Post Office and not to be slated for closure.

Name Susan Wood (Darren)

Address 11 Briarwood Dr.

PO Box 342

Town Berkhamsted zip _____

Meeting _____ yes _____ no ☒ will try

PO usage _____ daily ☒ weekly _____ other

Name Mary L. Jennison

Address 4 W. Simsbury Rd

PO Box 345

Town N. Canton, CT zip 06059

Meeting ☒ yes _____ no _____ will try

PO usage ☒ daily _____ weekly _____ other

Name Cathy Batorski

Address 10 Case St

PO Box 321

Town N Canton zip 06059

Meeting _____ yes ☒ no _____ will try

PO usage ☒ daily _____ weekly _____ other

Name _____

Address ALLAN SCHEIDT

PO Box 368

Town NO CANTON zip 06059

Meeting _____ yes ☒ no _____ will try

PO usage ☒ daily _____ weekly _____ other

Name Hubert M. Hudson

Address 523 Cherrybrook Rd

PO Box 406

Town Canton zip 06055

Meeting ☒ yes _____ no _____ will try

PO usage _____ daily _____ weekly _____ other

Name Gladya Hudson

Address 523 Cherrybrook

PO Box 406

Town Canton zip 06059

Meeting _____ yes ☒ no _____ will try

PO usage _____ daily _____ weekly _____ other

Name Ken Kostak

Address 525 Cherry Brook Rd

PO Box 304

Town North Canton zip 06059

Meeting ☒ yes _____ no _____ will try

PO usage ☒ daily _____ weekly _____ other

Name David Yel

Address 11 Scoville Rd.

PO Box 372

Town N Canton zip 06059

Meeting _____ yes ☒ no _____ will try

PO usage ☒ daily _____ weekly _____ other

We the people signed below would like it to be known that we want the Post Office located at 531 Cherry Brook Rd. North Canton, CT to remain an open and active Post Office and not to be slated for closure.

Name Sandra Pernal

Address 529 Cherry Brook Rd

PO Box 375

Town N. Canton zip 06059

Meeting ☒ yes ☐ no ☐ will try

PO usage ☒ daily ☐ weekly ☐ other

Name As De Koo

Address PO Box 153

PO Box _____

Town ~~Pine Meadow~~ zip 06059

Meeting ☐ yes ☐ no ☐ will try

PO usage ☐ daily ☐ weekly ☒ other

Name Tim Chamberlain

Address _____

PO Box 204

Town Pine Meadow zip 06061

Meeting ☐ yes ☒ no ☐ will try

PO usage ☒ daily ☐ weekly ☐ other

Name Paul Johnson

Address 130 CASE ST

PO Box 354

Town _____ zip _____

Meeting ☐ yes ☐ no ☐ will try

PO usage ☐ daily ☐ weekly ☐ other

Name The Tiltors

Address 176 Robin Dr.

PO Box _____

Town Canton zip 06019

Meeting ☐ yes ☐ no ☒ will try

PO usage ☐ daily ☒ weekly ☐ other

Name Harold Mullins

Address 42 CASE ST

PO Box _____

Town NORTH CANTON zip 06059

Meeting ☐ yes ☐ no ☒ will try

PO usage ☐ daily ☒ weekly ☐ other

Name Lauren Chamberlain

Address _____

PO Box 204

Town Pine Meadow zip 06061

Meeting ☐ yes ☐ no ☐ will try

PO usage ☐ daily ☐ weekly ☒ other

Name Paul Smith

Address 301 West Walls

PO Box _____

Town Bristol zip 06010

Meeting ☐ yes ☐ no ☐ will try

PO usage ☐ daily ☐ weekly ☐ other

We the people signed below would like it to be known that we want the Post Office located at 531 Cherry Brook Rd. North Canton, CT to remain an open and active Post Office and not to be slated for closure.

Name CLIFF GUNSALLUS

Address 14 CASE ST

PO Box _____

Town CANTON zip 06019

Meeting ____ yes ____ no ☒ will try

PO usage ____ daily ☒ weekly ____ other

Name Sandra TRIONFINI

Address 14 Case St.

PO Box _____

Town Canton zip 06019

Meeting ____ yes ____ no ☒ will try

PO usage ____ daily ☒ weekly ____ other

Name Marion J. Russell

Address 35 Case St.

PO Box _____

Town _____ zip _____

Meeting ____ yes ____ no ☒ will try

PO usage ____ daily ____ weekly ____ other

Name Patricia Swan

Address 39 Case Street

PO Box _____

Town Canton CT zip 06019

Meeting ☒ yes ____ no ____ will try

PO usage ____ daily ☒ weekly ____ other

Name Frederick R. Swan Jr.

Address 39 Case St.

PO Box _____

Town Canton, CT zip 06019-5006

Meeting ☒ yes ____ no ____ will try

PO usage ____ daily ☒ weekly ____ other

Name Kenneth L. King

Address 477 Cherry Brook Road

PO Box _____

Town Canton zip 06019

Meeting ____ yes ____ no ____ will try

PO usage ☒ daily ____ weekly ____ other

Name Marjorie L. King

Address 477 Cherry Brook Rd

PO Box _____

Town Canton zip 06019

Meeting ____ yes ____ no ____ will try

PO usage ____ daily ☒ weekly ____ other

Name Mark Ottmann

Address 4 W Sinsbury Rd

PO Box 345

Town NC zip 06059

Meeting ☒ yes ____ no ____ will try

PO usage ☒ daily ____ weekly ____ other

We the people signed below would like it to be known that we want the Post Office located at 531 Cherry Brook Rd. North Canton, CT to remain an open and active Post Office and not to be slated for closure.

Name Harold Fregenson

Address 175 Case St

PO Box _____

Town Canton zip 06019

Meeting ☒ yes _____ no _____ will try

PO usage ☒ daily _____ weekly ☒ other

Name RAY McNEIL

Address 100 CASE ST

PO Box _____

Town CANTON zip 06019

Meeting ☒ yes _____ no _____ will try

PO usage ☒ daily _____ weekly _____ other

Name WILLIAM BROWN

Address 254 WRIGHT RD

PO Box 328

Town CANTON zip 06059

Meeting ☒ yes _____ no _____ will try

PO usage _____ daily ☒ weekly _____ other

Name Sharon Liljedahl

Address 6 Shagbark Lane

PO Box 4116

Town North Canton zip 06059

Meeting ☒ yes _____ no _____ will try

PO usage ☒ daily _____ weekly _____ other

Name David Liljedahl

Address 416 Shagbark Lane

PO Box 416

Town NCanton zip 06059

Meeting ☒ yes _____ no _____ will try

PO usage ☒ daily _____ weekly _____ other

Name FRANK BARTON

Address 636 Cherry Brook Rd

PO Box 325

Town North Canton zip 06059

Meeting ☒ yes _____ no _____ will try

PO usage ☒ daily _____ weekly _____ other

Name Susan Carr

Address PO Box 314

PO Box 5 Shagbark Lane

Town NCanton zip 06059

Meeting ☒ yes _____ no _____ will try

PO usage ☒ daily _____ weekly _____ other

Name Richard Zommer

Address _____

PO Box 371

Town N Canton zip 06059

Meeting ☒ yes _____ no _____ will try

PO usage ☒ daily _____ weekly _____ other

We the people signed below would like it to be known that we want the Post Office located at 531 Cherry Brook Rd. North Canton, CT to remain an open and active Post Office and not to be slated for closure.

Name Rachel Finocchiaro
Address 19 W. Simsbury Rd
PO Box _____
Town Canton zip 06019
Meeting ____ yes ☒ no ____ will try

PO usage ☒ daily ____ weekly ____ other

Name Robert Porter
Treasurer, N. Canton Community
Address United Methodist Church
PO Box 311

Town _____ zip _____

Meeting ____ yes ____ no ☒ will try

PO usage ☒ daily ____ weekly ____ other

Name Hubert Stella Richardson
Address 565 Cherry Brook Rd
PO Box 404

Town N. Canton zip 06059

Meeting ☒ yes ____ no ____ will try

PO usage ☒ daily ____ weekly ____ other

Name Jack + Joan Benham
Address 55 Case St.
PO Box 353

Town N. Canton zip 06059

Meeting ☒ yes ____ no ____ will try

PO usage ☒ daily ____ weekly ____ other

Name W. White
Address _____
PO Box 336

Town Barkhamsted zip 06059

Meeting ☒ yes ____ no ____ will try

PO usage ____ daily ____ weekly ____ other

Name Laure White
Address _____
PO Box 336

Town Barkhamsted zip 06059

Meeting ☒ yes ____ no ____ will try

PO usage ____ daily ____ weekly ____ other

Name Diane Skinner
Address 603 Cherry Brook
PO Box _____

Town N. Canton zip 06019

Meeting ☒ yes ____ no ____ will try

PO usage ____ daily ☒ weekly ____ other

Name Sheila Groneman
Address 53 Briarwood Drive
PO Box _____

Town Barkhamsted zip 06063

Meeting ☒ yes ____ no ____ will try

PO usage ____ daily ☒ weekly ____ other

We the people signed below would like it to be known that we want the Post Office located at 531 Cherry Brook Rd. North Canton, CT to remain an open and active Post Office and not to be slated for closure.

Name Drew McNeil

Address 100 Case St

PO Box _____

Town Canton zip 06019

Meeting ☒ yes _____ no _____ will try

PO usage _____ daily ☒ weekly _____ other

Name Gaie Champlin

Address PO Box 363

PO Box 363

Town N. Canton zip 06059

Meeting ☒ yes _____ no _____ will try

PO usage ☒ daily _____ weekly _____ other

Name Nancy Trion

Address 99 Case St

PO Box 381

Town N. Canton zip 06059

Meeting ☒ yes _____ no _____ will try

PO usage ☒ daily _____ weekly _____ other

Name [Signature]

Address _____

PO Box 312

Town _____ zip _____

Meeting _____ yes _____ no _____ will try

PO usage _____ daily _____ weekly _____ other

Name JOANNE PIERCE

Address 110 CAREST

PO Box _____

Town CANTON zip 06019

Meeting ☒ yes _____ no _____ will try

PO usage _____ daily ☒ weekly _____ other

Name Lisa Levy

Address 675 Cherry Brook Rd

PO Box _____

Town CANTON zip 06019

Meeting ☒ yes _____ no _____ will try

PO usage ☒ daily _____ weekly _____ other

Name Adam Levy

Address 675 Cherry Brook Rd

PO Box _____

Town Canton zip 06019

Meeting _____ yes ☒ no _____ will try

PO usage ☒ daily _____ weekly _____ other

Name _____

Address _____

PO Box _____

Town _____ zip _____

Meeting _____ yes _____ no _____ will try

PO usage _____ daily _____ weekly _____ other

We the people signed below would like it to be known that we want the Post Office located at 531 Cherry Brook Rd. North Canton, CT to remain an open and active Post Office and not to be slated for closure.

Name DANTE CECON
Address P.O. Box 341
PO Box _____

Town _____ zip _____

Meeting _____ yes ☒ no _____ will try

PO usage _____ daily _____ weekly _____ other

Name Kate Rhea
Address 248 Wright Rd
PO Box _____

Town Canton zip 06019

Meeting _____ yes _____ no _____ will try

PO usage _____ daily _____ weekly _____ other

Name Salli J Harkness
Address 533 Cherry Brook Rd
PO Box 333

Town Canton zip 06059

Meeting ☒ yes _____ no _____ will try

PO usage _____ daily _____ weekly _____ other

Name Phyllis Ward
Address 647 Cherry Bk
PO Box 315

Town N Canton zip 06059

Meeting _____ yes _____ no _____ will try

PO usage _____ daily ☒ weekly _____ other

Name Lempi J. Harkness
Address 533 Cherry Brook Rd.
PO Box 333

Town Canton zip 06059

Meeting _____ yes _____ no _____ will try

PO usage ☒ daily _____ weekly _____ other

Name Martha B. Gennetich
Address 555 Cherry Brook Rd
PO Box _____

Town _____ zip _____

Meeting _____ yes _____ no _____ will try

PO usage _____ daily _____ weekly _____ other

Name CHARLES STONE JR
Address 535 CHERRY BROOK RD
PO Box _____

Town CANTON zip 06019

Meeting _____ yes _____ no _____ will try

PO usage ☒ daily _____ weekly _____ other

Name JOAN KENNEY
Address _____

PO Box _____

Town _____ zip _____

Meeting _____ yes _____ no _____ will try

PO usage _____ daily _____ weekly _____ other

We the people signed below would like it to be known that we want the Post Office located at 531 Cherry Brook Rd. North Canton, CT to remain an open and active Post Office and not to be slated for closure.

Name JEFFREY O'NEIL
Address 715 CHERRY BROOK RD.
PO Box 364
Town N. CANTON zip 06059

Meeting ☒ yes ☐ no ☐ will try
PO usage ☒ daily ☐ weekly ☐ other

Name JACKIE COVASSIO
Address P.O. 312
PO Box _____

Town _____ zip _____

Meeting ☒ yes ☐ no ☐ will try

PO usage ☒ daily ☐ weekly ☐ other

Name _____

Address _____

PO Box _____

Town _____ zip _____

Meeting ☐ yes ☐ no ☐ will try

PO usage ☐ daily ☐ weekly ☐ other

Name _____

Address _____

PO Box _____

Town _____ zip _____

Meeting ☐ yes ☐ no ☐ will try

PO usage ☐ daily ☐ weekly ☐ other

Name _____

Address _____

PO Box _____

Town _____ zip _____

Meeting ☐ yes ☐ no ☐ will try

PO usage ☐ daily ☐ weekly ☐ other

Name _____

Address _____

PO Box _____

Town _____ zip _____

Meeting ☐ yes ☐ no ☐ will try

PO usage ☐ daily ☐ weekly ☐ other

Name _____

Address _____

PO Box _____

Town _____ zip _____

Meeting ☐ yes ☐ no ☐ will try

PO usage ☐ daily ☐ weekly ☐ other

Name _____

Address _____

PO Box _____

Town _____ zip _____

Meeting ☐ yes ☐ no ☐ will try

PO usage ☐ daily ☐ weekly ☐ other



A. Office

Name: NORTH CANTON State: CT Zip Code: 06059
Area: NORTHEAST District: CONNECTICUT VALLEY PFC
Congressional District: 5th County: Hartford
EAS Grade: 13 Finance Number: 084998
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 28. There was no Congressional inquiry.

Prepared by: Barbara Mastroianni
Title: CONNECTICUT VALLEY PFC Post Office Review Coordinator
Tele No: (860) 524-6495

Date: 06/02/2011
Fax No: (860) 524-6482

Proposal Checklist

Section I

N/A

Responsiveness to Community Postal Needs

Tell what we are doing and why.

Is reason for discontinuance justified and documented in the record?

If suspended, what type of alternate service customers are now receiving?

Reason for vacancy and information on postmaster/OIC

Number of customers and type of service they received and will receive.

Hours of service, daily window transaction average, number of permit mailers, and postage meter users.

Last three fiscal years of revenue and revenue units.

Decline in service workload/reduction in EAS level, if appropriate.

Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.

Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.

If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.

Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.

Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.

Information on petitions and congressional inquiries included with Postal Service responses.

Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.

Advantages and disadvantages of proposed alternate service.

Any other pertinent information concerning Postal Service needs.

Section II

YES
YES
NO
NO
NO
NO
NO
NO
YES
FLAT
NO

Effect on the Community

Brief background of area, community government, population, etc.

Number of businesses, religious institutions, schools, local government offices, social organizations, etc.

Was Post Office used as meeting place?

Was Post Office a shelter for a bus stop?

Did the Post Office have a public bulletin board?

Were government forms available at the Post Office?

Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?

What is the historical value of the office?

Is an address change necessary?

Will the community identity be preserved?

What are the growth trends (flat, up, down)?

Were any other nonpostal items identified?

Section III

YES

Effect on Employees

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV

Economic Savings

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-13 Minimum, no COLA)

Fringe benefits 33.5%

Rental costs, excluding utilities

Total annual costs

Less estimated cost of replacement service

Total annual savings

\$	35,580-
\$	11,919-
\$	7,200-
\$	51,699-
-	0
\$	51,699

A one-time expense of \$ 0 will be/was incurred for installation of CBUs and parcel lockers.

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

Section V

Other Factors

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

Section VI

Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII

Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By: [Signature]

Investigative Coordinator

Date

6/1/2011

Reviewed and Certified By: [Signature]

District PO Review Coordinator

Date

6/1/2011



05/16/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the NORTH CANTON Post Office
Docket No. 1434113

This is to advise you that on 06/02/2011, I will post for public comment a proposal to close the NORTH CANTON Post Office in Hartford, Congressional District No. 5th.

If you have any questions, please call BARBARA MASTROIANNI District Review Coordinator at (860) 524-6495.

KIMBERLY PETERS
District Manager
CONNECTICUT VALLEY PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal

DOCKET # 1434113-06059

ITEM # 30

PAGE #  CONNECTICUT VALLEY DISTRICT
UNITED STATES
POSTAL SERVICE

June 2, 2011

Memo to Record

The posting date for Government Affairs changed from June 2, 2011 to Monday, June 6, 2011. The posting will be up until COB, August 8, 2011.



Barbara R. Mastroianni
Post Office Review Coordinator



06/01/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the NORTH CANTON Post Office
Docket No. 1434113

This is to advise you that on 06/06/2011, I will post for public comment a proposal to close the NORTH CANTON Post Office in HARTFORD, Congressional District No. 5th.

If you have any questions, please call BARBARA MASTROIANNI District Review Coordinator at (860) 524-6495.

A handwritten signature in cursive script, appearing to read "Kimberly Peters".

KIMBERLY PETERS
District Manager
CONNECTICUT VALLEY PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal



06/02/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
NORTH CANTON Proposal
Docket No. 1434113 - 06059

Please post the enclosed proposal to close the NORTH CANTON Post Office in the lobby. The proposal must be posted in a prominent place from 06/06/2011 through close of business on 08/07/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (860) 524-6495.

A handwritten signature in dark ink, appearing to read "Barbara Mastroianni".

BARBARA MASTROIANNI
Post Office Review Coordinator
CONNECTICUT VALLEY PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 06/06/2011

Date of Removal: 08/07/2011



UNITED STATES POSTAL SERVICE

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE NORTH CANTON, CT POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY INDEPENDENT POST OFFICE**



To the customers of the North Canton Post Office:

The Postal Service is considering the close of the North Canton Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/06/2011 through 08/07/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the North Canton Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

BARBARA MASTROIANNI
141 WESTON ST
HARTFORD, CT 06101-9631

For more information, you may call BARBARA MASTROIANNI at (860) 524-6495 or write to the above address.

Thank you for your assistance.

JOSEPH MAZZOLA
141 WESTON ST
HARTFORD, CT 06101-9631

Date of Posting: 06/06/2011

Posting Round Date:



Date of Removal: 08/07/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE NORTH CANTON, CT POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY INDEPENDENT POST OFFICE

DOCKET NUMBER 1434113 - 06059

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the North Canton, CT Post Office and provide delivery and retail services by independent post office under the administrative responsibility of the Canton Center Post Office, located three miles away.

The postmaster position became vacant when the postmaster retired on March 31, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: The North Canton Post Office has earned only 1.8 hours in FY '10, not meeting the required minimum hours to operate as an Independent office. In the last few years we have seen a decline in mail volume and revenue due to the changes in how our customers' communicate as well as the addition of multiple alternate mailing options now available. By combining both the retail operation and post office boxes of the North Canton Post Office with another facility we will maintain effective and efficient, if not better customer service.

The North Canton Post Office, an EAS-13 level, provides service from 8:30am - 4:30pm, with an hour lunch from 1:00pm - 2:00pm Monday - Friday, 8:30am - 11:30am Saturday and lobby hours of 8:00am - 5:00pm on Monday - Friday and 8:00am - 12:00pm on Saturday to 63 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 43 transaction(s) accounting for 63 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by independent post office. Office receipts for the last 3 years were: \$49,662 (130 revenue units) in FY 2008; \$47,482 (124 revenue units) in FY 2009; and \$38,502 (100 revenue units) in FY 2010. There were three permit mailer(s) or postage meter customer(s).

On April 26, 2011, representatives from the Postal Service were available at The Grange 534 Cherry Brook Road to answer questions and provide information to customers. 45 customer(s) attended the meeting.

On March 21, 2011, 150 questionnaires were distributed to delivery customers of the North Canton Post Office. Questionnaires were also available over the counter for retail customers at the North Canton Post Office. 36 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 16 unfavorable, and 20 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Canton Center Post Office, an EAS-11 level office. Window service hours at the Canton Center Post Office are from 8:00am - 5:00pm, Monday through Friday, and 9:00am - 12:00pm on Saturday. There are 233 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

- | | |
|--------------------|--|
| 1. Concern: | Customers expressed concern for loss of community identity |
| Response: | The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory. |
| 2. Concern: | Customers stated that the number of miles on the customer notification letter listed the distance from |
| Response: | We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office, the administrating office would be the Canton Center Post Office. Several customers have mentioned that the North Canton Post office is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the North Canton Post Office, and we are certain you will find this level of satisfaction at our Canton Center Post Office as well. |
| 3. Concern: | Customers stated that the number of miles on the customer notification letter listed the distance from North canton to East Hartland were incorrect. |

Response:

We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office, the administrating office would be the Canton Center Post Office. Several customers have mentioned that the North Canton Post office is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the North Canton Post Office, and we are certain you will find this level of satisfaction at our Canton Center Post Office as well.

4. **Concern:**

Customers stated that the number of miles on the customer notification letter listed the distance from the North Canton Post Office to the East Hartland Post Office. This would be an inconvenience to travel to the East Hartland Post Office

Response:

We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office, the administrating office would be the Canton Center Post Office.

5. **Concern:**

Customers stated that the number of miles on the customer notification letter listed the distance from the North Canton Post Office to the East Hartland Post Office. This would be an inconvenience to travel to the East Hartland Post Office

Response:

We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office, the administrating office would be the Canton Center Post Office.

6. **Concern:**

Customers stated that the number of miles on the customer notification letter listed the distance from the North Canton Post Office to the East Hartland Post Office. This would be an inconvenience to travel to the East Hartland Post Office.

Response:

We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office, the administrating office would be the Canton Center Post Office. Several customers have mentioned that the North Canton Post office is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the North Canton Post Office, and we are certain you will find this level of satisfaction at our Canton Center Post Office as well.

7. **Concern:**

Customers stated that the number of miles on the customer notification letter listed the distance from the North Canton Post Office to the East Hartland Post Office. This would be an inconvenience to travel to the East Hartland Post Office.

Response:

We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office, the administrating office would be the Canton Center Post Office. Several customers have mentioned that the North Canton Post office is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the North Canton Post Office, and we are certain you will find this level of satisfaction at our Canton Center Post Office as well.

8. **Concern:**

Customers were concerned about senior citizens

- Response:** The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
9. **Concern:** No Concern - why not close Canton Center
- Response:** Canton Center has a sitting postmaster, where as the North Canton Postmaster's position has been vacant for approximately 3 years.
10. **Concern:** Customers expressed concern about misdelivered mail
- Response:** The customer expressed a concern about misdelivered mail. The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.
11. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail
- Response:** The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
12. **Concern:** Customers felt the post office should remain open since they paid taxes
- Response:** The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.
13. **Concern:** Customers stated that the number of miles on the customer notification letter listed the distance from the North Canton Post Office to the East Hartland Post Office.
- Response:** We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office. the administrating office would be the Canton Center Post Office.
14. **Concern:** Customers were concerned about the mailboxes being damaged by snowplows
- Response:** The customer expressed a concern about the mailboxes being damaged by snowplows. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows. Also, with the past winter we have had special dispensations can be made to hold mail for an entire season. This would provide customers the opportunity to wait for the seasons to change with the weather and install a new post for your mailbox.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

North Canton is an unincorporated community located in Hartford County. The community is administered politically by Canton town hall. Police protection is provided by the Canton police. Fire protection is provided by the . The community is comprised of retirees, commuters, and self-employed, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Canton High School Gary Gula, Principal 76 Simonds Avenue Canton, CT 06019 (860) 693-7707 Canton Middle School Joseph P. Scheideler, Principal 76 Simonds Avenue Canton, CT 06019 (860) 693-7712 Canton Intermediate School Dr. Jordan Grossman, Principal 39 Dyer Avenue Canton, CT 06019 (860) 693-7717 Cherry Brook Primary School Andrew Robbin, Principal 4 Barbourtown Road Canton, CT 06019 (860) 693-7721 North Canton United Methodist Church PO Box 311 North Canton CT 06059 Grange Hall, 534 Cherry Brook Rd., North Canton 06059, none . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the North Canton Post Office will be available at the Canton Center Post Office. Government forms normally provided by the Post Office will also be available at the Canton Center Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster retired on March 31, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the North Canton, CT Post Office and provide delivery and retail services by independent post office under the administrative responsibility of the Canton Center Post Office, located three miles away.

The postmaster retired on March 31, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by independent post office.

The North Canton Post Office provided delivery and retail service to 63 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 43. There are three permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$54,699 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the North Canton Post Office and Canton Center Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



JOSEPH MAZZOLA
Manager, Post Office Operations

06/06/2011
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the NORTH CANTON Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date _____



08/07/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 08/07/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script, appearing to read "Barbara Mastroianni".

BARBARA MASTROIANNI
Post Office Review Coordinator
141 WESTON ST
HARTFORD, CT 06101-9631



A. Office

Name: NORTH CANTON State: CT Zip Code: 06059
Area: NORTHEAST District: CONNECTICUT VALLEY PFC
Congressional District: 5th County: HARTFORD
EAS Grade: 13 Finance Number: 084998
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 36. The round dated copies of the proposal have been received.

Prepared by: Barbara Mastroianni
Title: CONNECTICUT VALLEY PFC Post Office Review Coordinator
Tele No: (860) 524-6495

Date: 08/11/2011
Fax No: (860) 524-6482

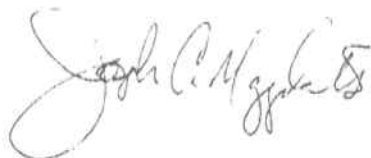
**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date 08/07/2011

Postal Customers of the North canton Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the North canton Post Office, which was posted 06/06/2011 through 08/07/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the North canton Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

A handwritten signature in cursive script, appearing to read "Joseph Mazzola".

JOSEPH MAZZOLA
141 WESTON ST
HARTFORD, CT 06101-9631

October 4, 2011

Memo to the Record

Re: Optional Comment Forms

The following customers received responses for the Optional Comment Form they submitted. The forms were separated from the responses. The customers are:

Mr & Mrs Paulina

Lempi Harkness

Gail Champlin

Alla Yanovsky Tilton (2 forms)

George Rosner



Barbara R Mastroianni
Post Office Review Coordinator



08/11/2011

MR. AND MRS. PAWLINA
PO BOX 389
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the North Canton Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in dark ink, appearing to read "Joseph Mazzola".

Joseph Mazzola
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631



08/11/2011

LEMPI J HARKNESS

PO BOX 333
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the North Canton Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script, appearing to read "Joseph Mazzola".

Joseph Mazzola
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631



08/11/2011

GAIL CHAMPLIN
PO BOX 363
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the North Canton Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in dark ink, appearing to read "Joseph Mazzola". The signature is fluid and cursive, with a large loop at the beginning and end.

Joseph Mazzola
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631



08/11/2011

MRS JOANNE PIERCE

110 CASE STREET
CANTON, CT 06019

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the North Canton Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Thank you for your recent optional comments concerning the proposed discontinuance of the North Canton Post Office. Your comments will be compiled in the official record and considered carefully before further action is taken. Let me take this opportunity to address many of the concerns that have been raised. First, as to access to postal services, we recognize that the convenience of the North Canton Post Office to many residents is important. Please be aware that there are five other Post Offices less than five miles from your current post office box address. These may have hours more suited to your schedule and postal requirements. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. The decision to continue North Canton postal operations in the Canton Center facility reflects its central location for the greatest number of North Canton residents. By moving the North Canton post office box customers to Canton Center's building, we can preserve the current addressing for all North Canton customers, including the name of North Canton and your ZIP Code. No change of address will be necessary. Your comments in addition to the others received will be included in the official record and considered carefully before further action is taken.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script, appearing to read "Joseph Mazzola".

Joseph Mazzola
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the NORTH CANTON Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Removing the North Canton Post office would create a major inconvenience to the residents of the area - on a personal level, I would find myself choosing alternate means of sending packages (i.e. UPS). As the parent of a college student, this accounts for many trips to the Post office!

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The North Canton Post office is the community - it is the link that joins together inhabitants of this area. It serves the same purpose that general stores & town halls do in other areas - a gathering place to cement social interaction amongst those who live in the area. To remove this communal space would tear a large hole in the fabric of the North Canton community & aid in further impersonalizing social interaction.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

It is invaluable being able to acquire/renew passports in North Canton - removing this service would require great inconvenience to residents of Canton in general, as the other alternatives are a good drive away.

Finally, a post office has stood on this site since the 19th →

Joanne Pierce (entire Pierce family) J Pierce

Name of Postal Customer

Signature of Postal Customer

110 Case St

Mailing Address

Canton, CT 06019

6-18-11

City, State, and ZIP Code

Date



08/11/2011

ALLA YANOVSKY TILTON

176 ROBIN DRIVE
CANTON, CT 06019

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the North Canton Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the North Canton Post Office. Special assistance will be provided as needed.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script, appearing to read "Joseph Mazzola".

Joseph Mazzola
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631



08/11/2011

GEORGE ROSNER
229 E HARTLAND ROAD
SHARON, CT 06069

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the North Canton Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Thank you for your recent optional comments concerning the proposed discontinuance of the North Canton Post Office. Your comments will be compiled in the official record and considered carefully before further action is taken. Let me take this opportunity to address many of the concerns that have been raised. First, as to access to postal services, we recognize that the convenience of the North Canton Post Office to many residents is important. Please be aware that there are five other Post Offices less than five miles from your current post office box address. These may have hours more suited to your schedule and postal requirements. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. The decision to continue North Canton postal operations in the Canton Center facility reflects its central location for the greatest number of North Canton residents. By moving the North Canton post office box customers to Canton Center's building, we can preserve the current addressing for all North Canton customers, including the name of North Canton and your ZIP Code. No change of address will be necessary. Your comments in addition to the others received will be included in the official record and considered carefully before further action is taken.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in dark ink, appearing to read "Joseph Mazzola".

Joseph Mazzola
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631



08/11/2011

ALLA YANOVSKY TILTON

176 ROBIN DRIVE
CANTON, CT 06019

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the North Canton Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed concern over a postal representative not being customer oriented. The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script, appearing to read "Joseph Mazzola".

Joseph Mazzola
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631



08/11/2011

SANDRA PERNAL
PO BOX 375
NORTH CANTON, CT 06059

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the North Canton Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- I would like to address your concerns in your letter, dated July 22, 2011. First, I would like to address your concern regarding the loss of community identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses. We did stress at the community meeting that the North Canton residents would not lose their zip code. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. Many stores and churches have a bulletin board, which can be used for display of public information. Referencing your concern of not being able to obtain passports or information at the Canton Center Post Office, we are looking into training to allow the office to become a passport location to continue to serve the community with this service. Lastly, the concerns were well noted and the proposal consolidates similar concerns rather than listing them individual by community member. Although the manual notes are included with the official record and the incorrect mileage was addressed at the start of the community meeting and an apology was extended. I have received your petition and will include it with the official record.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in cursive script, appearing to read "Joseph Mazzola".

Joseph Mazzola
Manager, Post Office Operations
141 Weston St
Hartford, CT, 06101-9631

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the NORTH CANTON Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The unSavorable effects are the loss of our zip code. They say we will be able to keep it if we get a PO box in Canton Center, but anyone who chooses to have a →

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

We use the post office as the center of our community. It's closing would be unSavorable because we would lose our close connection as a group, we would lose the →

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

① One of many items missing from your proposal is the sale of passports that was not mentioned and I believe it was not →

Sandra Lerna

Name of Postal Customer

Sandra Lerna

Signature of Postal Customer

PO Box 375

Mailing Address

North Canton, CT 06059

City, State, and ZIP Code

7-22-11

Date

part 1 cont... mailbox installed will have to assume the Candan zip code of 06019. We have had our own post office since 1826 and it is a center of our community.

part 2 cont... availability of the community bulletin board which keeps us abreast of church activities, area events and town news. We have recently been considered to receive the status as a "Historic District" if the post office closes that would decrease our chances of obtaining this status. For 185 years the post office is one of the main threads that held us as a community.

part 3 cont... included in your number totals

(2) The proposal stated 14 concerns that were brought up at the meeting when in fact there were Sar more. Of the 14 you mentioned 7 were of people asking about the Hartland PO being more than 3 miles away and the error on the side of the post office mistaking which post office we would be referred to. Seven people did not ask that question over and over and if they did it would have shown that your mediator was not doing his job by answering our questions fully.

part 3 cont...

(3) People did show concern regarding our identity, our history, our community, our zip code and questions we asked about the huge number approx \$79,000 for expenses to run our tiny little office. That number was never outlined at the meeting when we asked

(4) I have enclosed a petition that has 104 signatures that were signed by our community prior to the April meeting. No one was willing to accept it at the meeting so I am passing it on to you. They are all users of our postoffice and live in our community. Please enclose it with your findings I do expect to find it amongst the information you bring forth in your final determination.

(5) After the last collection of comments after the meeting I received a very generic form letter, the same letter that was photocopied and sent to everyone. I would like to request a personal response to this comment form from you or someone that is also involved with handling the comment form response

Thank You

Donchebernal



A. Office

Name: NORTH CANTON State: CT Zip Code: 06059
Area: NORTHEAST District: CONNECTICUT VALLEY PFC
Congressional District: 5th County: HARTFORD
EAS Grade: 13 Finance Number: 084998
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Barbara Mastroianni
Title: CONNECTICUT VALLEY PFC Post Office Review Coordinator
Tele No: (860) 524-6495

Date: 08/11/2011
Fax No: (860) 524-6482

Analysis of 60-Day Posting Comments

Number of comments returned

Total questionnaires distributed	10
Favorable comments	0
Unfavorable comments	10
No opinion expressed	1
Total comments returned	11

Postal Concerns

The following postal concerns were expressed

1. Concern (UnFavorable):

Response:

Thank you for your recent optional comments concerning the proposed discontinuance of the North Canton Post Office. Your comments will be compiled in the official record and considered carefully before further action is taken. Let me take this opportunity to address many of the concerns that have been raised. First, as to access to postal services, we recognize that the convenience of the North Canton Post Office to many residents is important. Please be aware that there are five other Post Offices less than five miles from your current post office box address. These may have hours more suited to your schedule and postal requirements. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. The decision to continue North Canton postal operations in the Canton Center facility reflects its central location for the greatest number of North Canton residents. By moving the North Canton post office box customers to Canton Center's building, we can preserve the current addressing for all North Canton customers, including the name of North Canton and your ZIP Code. No change of address will be necessary. Your comments in addition to the others received will be included in the official record and considered carefully before further action is taken.

2. Concern (UnFavorable):

Response:

Thank you for your recent optional comments concerning the proposed discontinuance of the North Canton Post Office. Your comments will be compiled in the official record and considered carefully before further action is taken. Let me take this opportunity to address many of the concerns that have been raised. First, as to access to postal services, we recognize that the convenience of the North Canton Post Office to many residents is important. Please be aware that there are five other Post Offices less than five miles from your current post office box address. These may have hours more suited to your schedule and postal requirements. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. The decision to continue North Canton postal operations in the Canton Center facility reflects its central location for the greatest number of North Canton residents. By moving the North Canton post office box customers to Canton Center's building, we can preserve the current addressing for all North Canton customers, including the name of North Canton and your ZIP Code. No change of address will be necessary. Your comments in addition to the others received will be included in the official record and considered carefully before further action is taken.

3. Concern (UnFavorable):

Customers asked why their Post Office was being discontinued while others were retained.

Response:

Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Concern (UnFavorable):

4. Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response:

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

5. Concern (UnFavorable):

Customers expressed concern over a postal representative not being customer oriented.

Response:

The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.

6. Concern (UnFavorable):

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response:

Courteous and helpful service will be provided by personnel at the North Canton Post Office. Special assistance will be provided as needed.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (No Opinion):

No Concern

Response:

2. Concern (UnFavorable):

Response:

I would like to address your concerns in your letter, dated July 22, 2011. First, I would like to address your concern regarding the loss of community identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses. We did stress at the community meeting that the North Canton residents would not lose their zip code. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. Many stores and churches have a bulletin board, which can be used for display of public information. Referencing your concern of not being able to obtain passports or information at the Canton Center Post Office, we are looking into training to allow the office to become a passport location to continue to serve the community with this service. Lastly, the concerns were well noted and the proposal consolidates similar concerns rather than listing them individual by community member. Although the manual notes are included with the official record and the incorrect mileage was addressed at the start of the community meeting and an apology was extended, I have received your petition and will include it with the official record.

3. Concern (UnFavorable):

Customers were concerned about the loss of a gathering place and an information center.

Response:

in town).

10

11

12

August 11, 2011

Memo to Record

A petition was received on July 25, 2011 from North Canton Community Member Sandra Pernal after 60-day posting began on June 6, 2011. A copy of the revised Proposal was printed to show that the petition was included in the official record prior to MPOO 3rd Review and DM Certification.



Barbara R. Mastroianni
Post Office Review Coordinator

Date of Posting: 06/06/2011

Posting Round Date:

Date of Removal: 08/07/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE NORTH CANTON, CT POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY INDEPENDENT POST OFFICE
(REVISED)

DOCKET NUMBER 1434113 - 06059

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the North Canton, CT Post Office and provide delivery and retail services by independent post office under the administrative responsibility of the Canton Center Post Office, located three miles away.

The postmaster position became vacant when the postmaster retired on March 31, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: The North Canton Post Office has earned only 1.8 hours in FY '10, not meeting the required minimum hours to operate as an Independent office. In the last few years we have seen a decline in mail volume and revenue due to the changes in how our customers' communicate as well as the addition of multiple alternate mailing options now available. By combining both the retail operation and post office boxes of the North Canton Post Office with another facility we will maintain effective and efficient, if not better customer service.

The North Canton Post Office, an EAS-13 level, provides service from 8:30am - 4:30pm, with an hour lunch from 1:00pm - 2:00pm Monday - Friday, 8:30am - 11:30am Saturday and lobby hours of 8:00am - 5:00pm on Monday - Friday and 8:00am - 12:00pm on Saturday to 63 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 43 transaction(s) accounting for 63 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by independent post office. Office receipts for the last 3 years were: \$49,662 (130 revenue units) in FY 2008; \$47,482 (124 revenue units) in FY 2009; and \$38,502 (100 revenue units) in FY 2010. There were three permit mailer(s) or postage meter customer(s).

On April 26, 2011, representatives from the Postal Service were available at The Grange 534 Cherry Brook Road to answer questions and provide information to customers. 45 customer(s) attended the meeting.

On March 21, 2011, 150 questionnaires were distributed to delivery customers of the North Canton Post Office. Questionnaires were also available over the counter for retail customers at the North Canton Post Office. 36 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 16 unfavorable, and 20 expressed no opinion.

A petition supporting the retention of the North Canton Post Office was received on July 26, 2011, with 105 signatures. If this proposal is implemented, delivery and retail services will be provided by the Canton Center Post Office, an EAS-11 level office. Window service hours at the Canton Center Post Office are from 8:00am - 5:00pm, Monday through Friday, and 9:00am - 12:00pm on Saturday. There are 233 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity

Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2. **Concern:** Customers stated that the number of miles on the customer notification letter listed the distance from

Response: We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office. the administrating office would be the Canton Center Post Office. Several customers have mentioned that the North Canton Post office is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the North Canton Post Office, and we are certain you will find this level of satisfaction at our Canton Center Post Office as well.

Customers stated that the number of miles on the customer notification letter listed the distance from North canton to East Hartland were incorrect.
3. **Concern:**

Response:

We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office. the administrating office would be the Canton Center Post Office. Several customers have mentioned that the North Canton Post office is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the North Canton Post Office, and we are certain you will find this level of satisfaction at our Canton Center Post Office as well.

4. **Concern:**

Customers stated that the number of miles on the customer notification letter listed the distance from the North Canton Post Office to the East Hartland Post Office. This would be an inconvenience to travel to the East Hartland Post Office

Response:

We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office. the administrating office would be the Canton Center Post Office.

5. **Concern:**

Customers stated that the number of miles on the customer notification letter listed the distance from the North Canton Post Office to the East Hartland Post Office. This would be an inconvenience to travel to the East Hartland Post Office

Response:

We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office. the administrating office would be the Canton Center Post Office.

6. **Concern:**

Customers stated that the number of miles on the customer notification letter listed the distance from the North Canton Post Office to the East Hartland Post Office. This would be an inconvenience to travel to the East Hartland Post Office.

Response:

We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office. the administrating office would be the Canton Center Post Office. Several customers have mentioned that the North Canton Post office is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the North Canton Post Office, and we are certain you will find this level of satisfaction at our Canton Center Post Office as well.

7. **Concern:**

Customers stated that the number of miles on the customer notification letter listed the distance from the North Canton Post Office to the East Hartland Post Office. This would be an inconvenience to travel to the East Hartland Post Office.

Response:

We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office. the administrating office would be the Canton Center Post Office. Several customers have mentioned that the North Canton Post office is an important part of the community, and adds to the quality of life in the area. We appreciate these feelings and will include them in our report. Also, customers have commented on the friendly service they receive at the North Canton Post Office, and we are certain you will find this level of satisfaction at our Canton Center Post Office as well.

8. **Concern:**

Customers were concerned about senior citizens

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

9. **Concern:**

No Concern - why not close Canton Center

Response:

Canton Center has a sitting postmaster, where as the North Canton Postmaster's position has been vacant for approximately 3 years.

10. **Concern:**

Response:

Thank you for your recent optional comments concerning the proposed discontinuance of the North Canton Post Office. Your comments will be compiled in the official record and considered carefully before further action is taken. Let me take this opportunity to address many of the concerns that have been raised. First, as to access to postal services, we recognize that the convenience of the North Canton Post Office to many residents is important. Please be aware that there are five other Post Offices less than five miles from your current post office box address. These may have hours more suited to your schedule and postal requirements. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. The decision to continue North Canton postal operations in the Canton Center facility reflects its central location for the greatest number of North Canton residents. By moving the North Canton post office box customers to Canton Center's building, we can preserve the current addressing for all North Canton customers, including the name of North Canton and your ZIP Code. No change of address will be necessary. Your comments in addition to the others received will be included in the official record and considered carefully before further action is taken.

11. **Concern:**

Response:

Thank you for your recent optional comments concerning the proposed discontinuance of the North Canton Post Office. Your comments will be compiled in the official record and considered carefully before further action is taken. Let me take this opportunity to address many of the concerns that have been raised. First, as to access to postal services, we recognize that the convenience of the North Canton Post Office to many residents is important. Please be aware that there are five other Post Offices less than five miles from your current post office box address. These may have hours more suited to your schedule and postal requirements. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. The decision to continue North Canton postal operations in the Canton Center facility reflects its central location for the greatest number of North Canton residents. By moving the North Canton post office box customers to Canton Center's building, we can preserve the current addressing for all North Canton customers, including the name of North Canton and your ZIP Code. No change of address will be necessary. Your comments in addition to the others received will be included in the official record and considered carefully before further action is taken.

12. **Concern:**

Customers asked why their Post Office was being discontinued while others were retained.

- Response:** Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
13. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.
- Response:** Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
14. **Concern:** Customers expressed concern over a postal representative not being customer oriented.
- Response:** The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.
15. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
- Response:** Courteous and helpful service will be provided by personnel at the North Canton Post Office. Special assistance will be provided as needed.
16. **Concern:** Customers expressed concern about misdelivered mail.
- Response:** The customer expressed a concern about misdelivered mail. The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.
17. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail.
- Response:** The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
18. **Concern:** Customers felt the post office should remain open since they paid taxes.
- Response:** The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.
19. **Concern:** Customers stated that the number of miles on the customer notification letter listed the distance from the North Canton Post Office to the East Hartland Post Office.

Response:

We understand that there was an error with the mileage which was on the enclosed letter and apologize for the confusion with regards to the potential administrating office information. The administrating office would not be the East Hartland Post Office. the administrating office would be the Canton Center Post Office.

20. **Concern:**

Customers were concerned about the mailboxes being damaged by snowplows

Response:

The customer expressed a concern about the mailboxes being damaged by snowplows. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows. Also, with the past winter we have had special dispensations can be made to hold mail for an entire season. This would provide customers the opportunity to wait for the seasons to change with the weather and install a new post for your mailbox.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBU's can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

North Canton is an unincorporated community located in HARTFORD County. The community is administered politically by Canton town hall. Police protection is provided by the Canton police. Fire protection is provided by the . The community is comprised of retirees, commuters, and self-employed, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Canton High School Gary Gula, Principal 76 Simonds Avenue Canton, CT 06019 (860) 693-7707 Canton Middle School Joseph P. Scheideler, Principal 76 Simonds Avenue Canton, CT 06019 (860) 693-7712 Canton Intermediate School Dr. Jordan Grossman, Principal 39 Dyer Avenue Canton, CT 06019 (860) 693-7717 Cherry Brook Primary School Andrew Robbin, Principal 4 Barbourtown Road Canton, CT 06019 (860) 693-7721 North Canton United Methodist Church PO Box 311 North Canton CT 06059 Grange Hall, 534 Cherry Brook Rd., North Canton 06059, none . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the North Canton Post Office will be available at the Canton Center Post Office. Government forms normally provided by the Post Office will also be available at the Canton Center Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. Concern:

Response:

I would like to address your concerns in your letter, dated July 22, 2011. First, I would like to address your concern regarding the loss of community identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses. We did stress at the community meeting that the North Canton residents would not lose their zip code. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. Many stores and churches have a bulletin board, which can be used for display of public information. Referencing your concern of not being able to obtain passports or information at the Canton Center Post Office, we are looking into training to allow the office to become a passport location to continue to serve the community with this service. Lastly, the concerns were well noted and the proposal consolidates similar concerns rather than listing them individual by community member. Although the manual notes are included with the official record and the incorrect mileage was addressed at the start of the community meeting and an apology was extended. I have received your petition and will include it with the official record.

2. **Concern:** Customers were concerned about the loss of a gathering place and an information center.
- Response:** Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on March 31, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 54,699 with a breakdown as follows:

Postmaster Salary (EAS-13, No COLA)	\$ 35,580
Fringe Benefits @ 33.5%	\$ 11,919
Annual Lease Costs	<u>+ \$ 7,200</u>
Total Annual Costs	\$ 54,699
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 54,699</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the North Canton, CT Post Office and provide delivery and retail services by independent post office under the administrative responsibility of the Canton Center Post Office, located three miles away.

The postmaster retired on March 31, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by independent post office.

The North Canton Post Office provided delivery and retail service to 63 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 43. There are three permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$54,699 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the North Canton Post Office and Canton Center Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.


JOSEPH MAZZOLA
Manager, Post Office Operations

06/06/2011
Date

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 06/01/2011
2. Post Office Name NORTH CANTON		3. State and ZIP + 4 Code CT, 06059-9991		
4. District, Customer Service CONNECTICUT VALLEY PFC	5. Area, Customer Service NORTHEAST	6. County HARTFORD	7. Congressional District 5th	
8. Reason for Proposal to Discontinue The North Canton Post Office has earned only 1.8 hours in FY '10, not meeting the required minimum hours to operate as an independent office. In the last few years we have seen a decline in mail volume and revenue due to the changes in how our customers' communicate as well as the addition of multiple alternate mailing options now available. By combining both the retail operation and post office boxes of the North Canton Post Office with another facility we will maintain effective and efficient, if not better customer service.		9. PO Emergency Suspend(Reason and Date) No Suspension		10. Proposed Permanent Alternate Service
11. Staffing				
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 03/31/2009				
b. <input checked="" type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career				
c. Current PM POSITION Level (150) Downgraded from EAS-13				
d. No. of Clerks- 0 No of Career- 0 No of Non-Career- 0				
e. No of Others- 0 No of Career- 0 No of Non-Career- 0				
12. Hours of Service				
a. Time M-F 8:30am - 4:30pm, with an hour lunch from 1:00pm - 2:00pm		Sat 8:30am - 11:30am		Total Window Hours Per Week
a. Lobby Time M-F 8:00am - 5:00pm		Sat 8:00am - 12:00pm		38.00
13. Number of Customers Served				
a. General Delivery		0		
b. P.O. Box		63		
c. City Delivery		0		
d. Rural Delivery		0		
e. Highway Contract Route Box		0		
f. Total		63		
g. No. Receiving Duplicate Service		0		
h. Average No. Daily Transactions		43.00		
14. Daily Volume (Pieces)				
Types of Mail		Received		Dispatched
a. First-Class		226		77
b. Newspaper		145		3
c. Parcel		7		12
d. Other		0		0
e. Total		378		92
f. No. of Postage Meters				0
g. No. of Permits				3
Finances a. FY				
2008		Receipts \$ 49,662	b. EAS Step 1 PM Basic Salary (no Cola) \$ 35580	c. PM Fringe Benefits (33.5% of b.) \$11,919
2009		\$ 47,482		
2010		\$ 38,502		
15a. Quarters				
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 09/30/2014 Annual Lease \$ 7200				
30-day cancellation clause? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by)				
Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No				
15b. Explain: This lease has a 90 day notification clause in writing.				
17. Schools, Churches and Organization in Service Area: No: 6 Canton High School Gary Gula, Principal 76 Simonds Avenue Canton, CT 06019 (860) 693-7707 Canton Middle School Joseph P. Scheideler, Principal 76 Simonds Avenue Canton, CT 06019 (860) 693-7712 Canton Intermediate School Dr. Jordan Grossman, Principal 39 Dyer Avenue Canton, CT 06019 (860) 693-7717 Cherry Brook Primary School Andrew Robbin, Principal 4 Barbourtown Road Canton, CT 06019 (860) 693-7721 North Canton United Methodist Church PO Box 311 North Canton CT 06059 Grange Hall, 534 Cherry Brook Rd., North Canton 06059		19. Administrative/Emanating Office (Proposed): Name CANTON CENTER EAS Level 11 Miles Away 3.1 Window Service Hours: M-F 8:00am - 5:00pm SAT 9:00am - 12:00pm Lobby Hours: M-F 7:30am - 5:30pm SAT 7:30am - 12:30pm PO Boxes Available: 233		
18. Businesses in Service Area: No: 0 none		20. Nearest Post Office (if different from above): Name CANTON CENTER EAS Level 11 Miles Away 3.1 Window Service Hours: M-F 8:00am - 5:00pm SAT 9:00am - 12:00pm Lobby Hours: M-F 7:30am - 5:30pm SAT 7:30am - 12:30pm PO Boxes Available: 233		
21. Prepared by				
Printed Name and Title BARBARA MASTROIANNI		Signature BARBARA MASTROIANNI		Telephone No. AC () (860) 524-6495
PO Discontinuance Coordinator Name BARBARA MASTROIANNI		Telephone No. AC () (860) 524-6495		Location HARTFORD, CT



08/11/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
NORTH CANTON
Docket Number 1434113 - 06059

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

A handwritten signature in cursive script, appearing to read "Kimberly Peters".

KIMBERLY PETERS
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: NORTH CANTON, CT, 06059-9991
EAS Level: 13
District: CONNECTICUT VALLEY PFC
County: HARTFORD
Congressional District: 5th
Proposal: ☒ Close ☐ Consolidate
Reason For Proposed: retired
Alternate Service Proposed: Independent Post Office
Customers Affected:
Post Office Box: 63
General Delivery: 0
Rural Route: 0
Highway Contract Route (HCR): 0
City Route: 0
Intermediate Rural: 0
Intermediate HCR: 0
Total number of customers: 63

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
03/31/2009	Postmaster vacancy occurred. Reason: retired
	OIC: Career: 0 Noncareer: 0 Other Employees: 0
03/11/2011	District manager authorization to study.
	Questionnaires sent to customers. Number sent: 150 Number Returned: 36
03/21/2011	Analysis: Favorable 0 Unfavorable 16 No Opinion 20
07/26/2011	Petition received. Number of signatures: 105
	Concerns expressed:
	No specific concerns were listed on petition
	Congressional inquiry received: No
	Concerns expressed:
06/01/2011	Proposal and checklist sent to district for review.
	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
06/01/2011	Proposal and invitation for comments posted and round-dated.
08/11/2011	Proposal and invitation for comments removed and round-dated.
	Comment Analysis:
	Favorable 0 Unfavorable 10 No Opinion 1 10
None	Premature PRC appeal received.
	Concerns expressed:
06/01/2011	Updated PS Form 4920 completed (if necessary).
08/11/2011	Certification of the official record.
	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
08/12/2011	Headquarters logged in official record (option entry).
08/14/2011	Record returned to district for additional consideration.
	Record returned as not warranted.
08/27/2011	Final determination posted at affected office(s) and round-dated.
10/05/2011	Final determination removed and round-dated.
11/19/2011	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
09/23/2011	Appeal to PRC received.
	PRC opinion received on appeal:
	Affirmed: _____ Remanded: _____ USPS Withdrawn: _____
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

BARBARA MASTROIANNI
Name/Title

(860) 524-6495
Telephone Number

BARBARA MASTROIANNI
District Post Office Review Coordinator

(860) 524-6495
Telephone Number



08/12/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the North Canton Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Barbara Mastroianni, Post Office Review Coordinator, at (860) 524-6495 or Joseph Mazzola Manager Post Office Operations.

A handwritten signature in cursive script, appearing to read "Kimberly Peters".

KIMBERLY PETERS
DISTRICT MANAGER
141 WESTON ST
HARTFORD, CT 06101-9631

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4B/P1434113.pdf>)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, NORTHEAST Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the NORTH CANTON was received by 08/14/2011.
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and** **and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.



08/27/2011

OFFICER-IN-CHARGE/POSTMASTER
North Canton Post Office

SUBJECT: Letter of Instructions Regarding Posting of the North Canton Post Office Final
Determination Docket No. 1434113 - 06059

Please post in the lobby the enclosed final determination to close the North Canton Post Office. The final determination must be posted in a prominent place from 08/27/2011 through close of business on 09/28/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 09/29/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (860) 524-6495.

Sincerely,

A handwritten signature in dark ink, appearing to read "Barbara Mastroianni".

BARBARA MASTROIANNI
POST OFFICE REVIEW COORDINATOR
141 WESTON ST
HARTFORD, CT 06101-9631

Enclosures:
Final Determination Official Record

Docket: 434113-06059
Item Nbr: 49
Page Nbr: 1



Date of Posting: 08/27/2011

Date of Removal: 09/28/2011

FINAL DETERMINATION TO CLOSE
THE NORTH CANTON, CT POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY INDEPENDENT POST OFFICE

DOCKET NUMBER 1434113 - 06059

Docket: 434113-06059
Item Nbr: 49
Page Nbr: 2



Date of Posting: 08/27/2011



Date of Removal: 09/28/2011

FINAL DETERMINATION TO CLOSE
THE NORTH CANTON, CT POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY INDEPENDENT POST OFFICE

DOCKET NUMBER 1434113 - 06059



Docket: 434113-06059
Item Nbr. 49
Page Nbr. 3

October 4, 2011

Memo to the Record

Re: Final Determination is still posted at North Canton Office 06059

The Final Determination is still posted in both the North Canton Office and the administrating/nearest office of Canton Center. Both offices have posting postmarks. Canton Center posted the Final Determination on the date of takedown, but will put another postmark once a determination has been made in the appeal process.

A handwritten signature in cursive script, appearing to read "Barbara R. Mastroianni".

Barbara R Mastroianni
Post Office Review Coordinator

Postal Bulletin Post Office Change Announcement Form Final Determination 30-Day Posting Dates

Post Office Final Determination Posting Dates*

Date posted: 08/27/2011

Date removed: 09/28/2011

No. of days posted: 32

Actual discontinuance date: 11/19/2011

Official discontinuance date:

(Headquarters entry):

Note: Unless otherwise stated, the official discontinuance date listed in the Postal Bulletin is the first Saturday that falls 60 days after the final determination is posted. For a community Post Office, classified station, or classified branch, the discontinuance date is 60 days after the Headquarters approval date.

BEFORE CHANGE POST OFFICE INFORMATION

Post Office

Name and State: NORTH CANTON, CT

ZIP Code: 06059-9991 Finance no: 084998

County: HARTFORD

Type of discontinuance:

Consolidate () Close (X)

Type of discontinued facility

Post Office (X)

Classified Station () Branch ()

Community Post Office (CPO) ()

Coordinator name: BARBARA MASTROIANNI

Telephone: (860) 524-6495

AFTER CHANGE POST OFFICE INFORMATION

Administrative

Post Office: CANTON CENTER

ZIP Code: 06020-9997 Finance no: 081020

County: HARTFORD

Original name retained? Yes (X) No ()

New last line of customer address is:

NORTH CANTON CT,06059

Type of replacement service

Post Office () Route (X)

Classified Station () Branch ()

Contract Unit () Community Post Office (CPO) ()

Date:

(Location) District: CONNECTICUT VALLEY PFC

The announcement cannot be made in the Postal Bulletin unless this form is submitted to the above address. Do not send directly to Address Management, Postal Service Headquarters.

Mailing instructions for CPO/classified station/classified branch discontinuance. Immediately submit three copies of this announcement form to the above address. For nonsuspended offices, enclose a copy of the letter sent to customers notifying them of the discontinuance.

For more information, call (202) 268-5083.

Headquarters entry: () TL () HS

*Final determination posting is not required for CPO, classified station, or classified branch discontinuance.
Final determination for an independent Post Office must be posted for at least 30 days.



08/19/2011

DISTRICT MANAGER
141 WESTON ST
HARTFORD, CT 06101-9631

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination- NORTH CANTON

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

POSTAL BULLETIN – POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

APPEAL

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

Thank you for your assistance.

A handwritten signature in dark ink, appearing to read "Dean J. Granholm".

Dean J Granholm
Vice President Delivery and Post Office Operations

Enclosure: (2)

cc:
Vice President, Area Operations, NORTHEAST Area